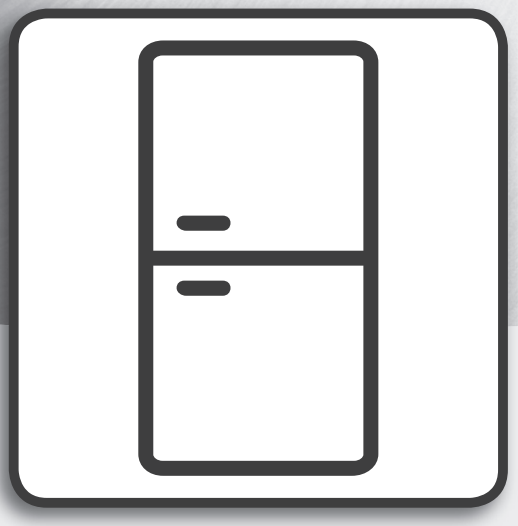
Whirlpool



User Manual

www.whirlpool.eu/register

USER MANUAL

THANK YOU FOR BUYING A WHIRLPOOL PRODUCT.
In order to receive a more complete assistance,
please register your appliance on **www.whirlpool.eu/register**

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* Available only on certain models

SAFETY INSTRUCTIONS

IMPORTANT TO BE READ AND OBSERVED

Before using the appliance, read these safety instructions. Keep them nearby for future reference. These instructions and the appliance itself provide important safety warnings, to be observed at all times. The manufacturer declines any liability for failure to observe these safety instructions, for inappropriate use of the appliance or incorrect setting of controls.

⚠ Very young children (0-3 years) should be kept away from the appliance. Young children (3-8 years) should be kept away from the appliance unless continuously supervised. Children from 8 years old and above and persons with reduced physical, sensory or mental capabilities or lack of experience and knowledge can use this appliance only if they are supervised or have been given instructions on safe use and understand the hazards involved. Children must not play with the appliance. Cleaning and user maintenance must not be carried out by children without supervision.

PERMITTED USE

⚠ CAUTION: The appliance is not intended to be operated by means of an external switching device, such as a timer, or separate remote controlled system.

⚠ This appliance is intended to be used in household and similar applications such as: staff kitchen areas in shops, offices and other working environments; farm houses; by clients in hotels, motels, bed & breakfast and other residential environments.

⚠ This appliance is not for professional use. Do not use the appliance outdoors.

⚠ The bulb used inside the appliance is specifically designed for domestic appliances and is not suitable for general room lighting within the home (EC Regulation 244/2009).

⚠ The appliance is designed for operation in places where the ambient temperature comes within the following ranges, according to the climatic class given on the rating plate. The appliance may not work properly if it is left for a long time at a temperature outside the specified range.

Climatic class ambient temperatures:

SN: From 10°C to 32°C ; N: From 16°C to 32°C

ST: From 16°C to 38°C ; T: From 16°C to 43°C

This appliance does not contain CFCs. The refrigerant circuit contains R600a (HC). Appliances with Isobutane (R600a): isobutane is a natural gas without environmental impact, but is flammable. Therefore, make sure the refrigerant circuit pipes are not damaged, especially when emptying the refrigerant circuit.

⚠ WARNING: Do not damage the appliance refrigerant circuit pipes.

⚠ WARNING: Keep ventilation openings, in the appliance enclosure or in the built-in structure, clear of obstruction.

⚠ WARNING: Do not use mechanical, electric or chemical means other than those recommended by the Manufacturer to speed up the defrost process.

⚠ WARNING: Do not use or place electrical devices inside the appliance compartments if they are not of the type expressly authorised by the Manufacturer.

⚠ WARNING: Ice makers and/or water dispensers not directly connected to the water supply must be filled with potable water only.

⚠ WARNING: Automatic ice-makers and/or water dispensers must be connected to a water supply that delivers potable water only, with mains water pressure between 0.17 and 0.81 MPa (1.7 and 8.1 bar).

⚠ Do not store explosive substances such as aerosol cans and do not place or use gasoline or other flammable materials in or near the appliance.

⚠ Do not swallow the contents (non-toxic) of the ice packs (provided with some models). Do not eat ice cubes or ice lollies immediately after taking them out of the freezer since they may cause cold burns.

⚠ For products designed to use an air filter inside an accessible fan cover, the filter must always be in position when the refrigerator is in function.

⚠ Do not store glass containers with liquids in the freezer compartment since they may break.

Do not obstruct the fan (if included) with food items.

After placing the food check that the door of the compartments closes properly, especially the freezer door.

⚠ Damaged gaskets must be replaced as soon as possible.

⚠ Use the refrigerator compartment only for storing fresh food and the freezer compartment only for storing frozen food, freezing fresh food and making ice cubes.

⚠ Avoid storing unwrapped food in direct contact with internal surfaces of the refrigerator or freezer compartments.

Appliances could have special compartments (Fresh Food Compartment, Zero Degree Box,...).

Unless differently specified in the specific booklet of product, they can be removed, maintaining equivalent performances.

C-Pentane is used as blowing agent in the insulation foam and it is a flammable gas.

INSTALLATION

⚠ The appliance must be handled and installed by two or more persons - risk of injury. Use protective gloves to unpack and install - risk of cuts.

⚠ Installation, including water supply (if any), electrical connections and repairs must be carried out by a qualified technician. Do not repair or replace any part of the appliance unless specifically stated in the user manual. Keep children away from the installation site. After unpacking the appliance, make sure that it has not been damaged during transport. In the event of problems, contact the dealer or your nearest Aftersales Service. Once installed, packaging waste (plastic, styrofoam parts etc.) must be stored out of reach of children - risk of suffocation. The appliance must be disconnected from the power supply before any installation operation - risk of electric shock. During installation, make sure the appliance does not damage the power cable - risk of fire or electric shock. Only activate the appliance when the installation has been completed.

⚠ Be careful not to damage the floors (e.g. parquet) when moving the appliance. Install the appliance on a floor or support strong enough to take its weight and in a place suitable for its size and use. Make sure the appliance is not near a heat source and that the four feet are stable and resting on the floor, adjusting them as required, and check that the appliance is perfectly level using a spirit level. Wait at least two hours before switching the appliance on, to ensure that the refrigerant circuit is fully efficient.

⚠ To guarantee adequate ventilation, leave a space on both sides and above the appliance. The distance between the rear of the appliance and the wall behind the appliance should be 50 mm, to avoid access to hot surfaces. A reduction of this space will increase the Energy consumption of product.

⚠ WARNING: When positioning the appliance, ensure the supply cord is not trapped or damaged.

⚠ WARNING: To avoid a hazard due to instability, positioning or fixing of the appliance must be done in accordance with the manufacturer instructions.

It's forbidden to place the refrigerator in such way that the metal hose of gas stove, metal gas or water pipes, or electrical wires are in contact with the refrigerator back wall (condenser coil).

⚠ Reversible doors - if it is necessary to change the direction in which the doors open, please contact the Technical Assistance Centre.

ELECTRICAL WARNINGS

⚠ It must be possible to disconnect the appliance from the power supply by unplugging it if plug is accessible, or by a multi-pole switch installed upstream of the socket in accordance with the wiring rules and the appliance must be earthed in conformity with national electrical safety standards.

⚠ Do not use extension leads, multiple sockets or adapters. The electrical components must not be accessible to the user after installation. Do not use the appliance when you are wet or barefoot.

Do not operate this appliance if it has a damaged power cable or plug, if it is not working properly, or if it has been damaged or dropped.

⚠ If the supply cord is damaged, it must be replaced with an identical one by the manufacturer, its service agent or similarly qualified persons in order to avoid a hazard - risk of electric shock.

⚠ WARNING: Do not locate multiple portable socket-outlets or portable power supplies at the rear of the appliance.

CLEANING AND MAINTENANCE

⚠ WARNING: Ensure that the appliance is switched off and disconnected from the power supply before performing any maintenance operation; never use steam cleaning equipment - risk of electric shock.

⚠ Do not use abrasive or harsh cleaners such as window sprays, scouring cleansers, flammable fluids, cleaning waxes, concentrated detergents, bleaches or cleansers containing petroleum products on plastic parts, interior and door liners or gaskets. Do not use paper towels, scouring pads, or other harsh cleaning tools.

DISPOSAL OF PACKAGING MATERIALS

The packaging material is 100% recyclable and is marked with the recycle symbol ♻.

The various parts of the packaging must therefore be disposed of responsibly and in full compliance with local authority regulations governing waste disposal.

DISPOSAL OF HOUSEHOLD APPLIANCES

This appliance is manufactured with recyclable or reusable materials. Dispose of it in accordance with local waste disposal regulations.

For further information on the treatment, recovery and recycling of household electrical appliances, contact your local authority, the collection service for household waste or the store where you purchased the appliance. This appliance is marked in compliance with European Directive 2012/19/EU, Waste Electrical and Electronic Equipment (WEEE). By ensuring this product is disposed of correctly, you will help prevent negative consequences for the environment and human health.

The symbol on the product or on the accompanying documentation indicates that it should not be treated as domestic waste but must be taken to an appropriate collection centre for the recycling of electrical and electronic equipment.

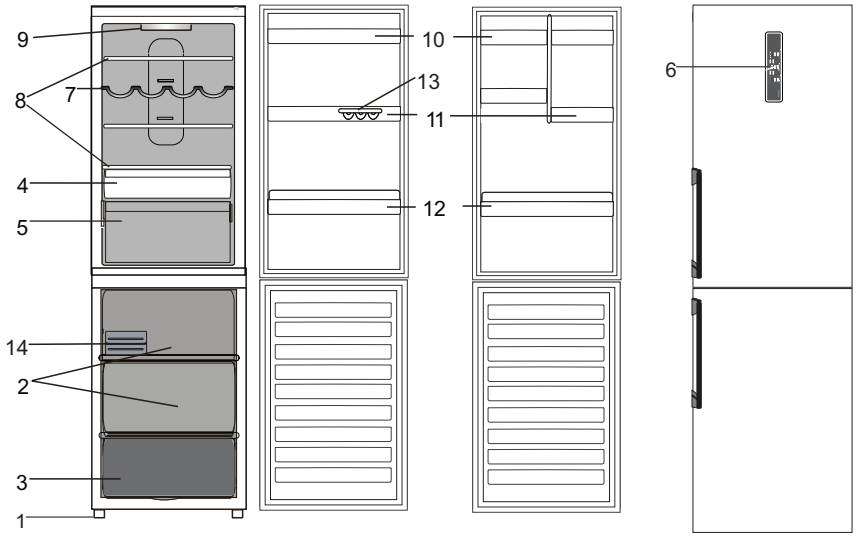
ENERGY SAVING TIPS

Install the appliance in a dry, well ventilated room far away from any heat source (eg. radiator, cooker, etc.) and in a place not exposed directly to the sun. If required, use an insulating plate.
To guarantee adequate ventilation follow installation instructions.
Insufficient ventilation at the back of the product increases energy consumption and decreases cooling efficiency.
Frequent door opening might cause an increase in Energy Consumption.
The internal temperature of the appliance and the Energy Consumption may be affected also by the ambient temperature, as well as location of the appliance. Temperature setting should take into consideration these factors. Reduce door opening to a minimum.
When thawing frozen food, place it in the refrigerator. The low temperature of the frozen products cools the food in the refrigerator.
Allow warm food and drinks to cool down before placing in the appliance.
Positioning of the shelves in the refrigerator has no impact on the efficient usage of energy. Food should be placed on the shelves in such way to ensure proper air circulation (food should not touch each other and distance between food and rear wall should be kept).
You can increase storage capacity of frozen food by removing baskets and, if present, Stop Frost shelf.
Do not worry about noises coming from the compressor which are normal operation noises.



The Gulf Conformity Marking on the product indicates the conformity with all the requirements of the Gulf Technical Regulation for Low Voltage Electrical Equipment and Appliances BD-142004-01.

PRODUCT DESCRIPTION



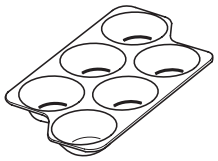
Refrigerator Compartment

1. Levelling feet
2. Storage compartment
3. Freezer and storage compartment
4. Fruit and vegetable bin
5. Compartment 3 in 1 zone
6. Control panel
7. Wine rack*
8. Shelves
9. Lamp
10. Extractable storage shelf with cover*
11. Removable multipurpose shelves
12. Bottle shelf
13. Egg tray
14. Easy ice/ice try*

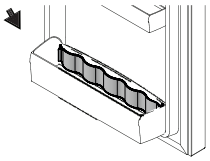
* Varies by number and/or position, available only on certain models.

ACCESSORIES*

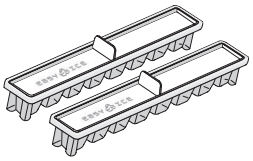
EGG TRAY



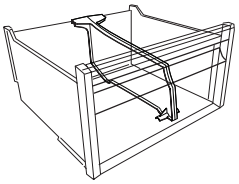
BOTTLE HOLDER



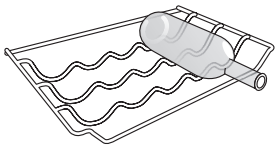
EASY ICE



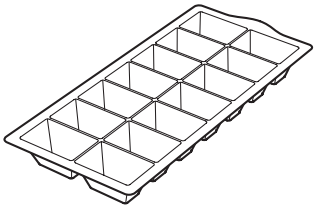
FRIDGE DRAWER DIVIDER



BOTTLE RACK

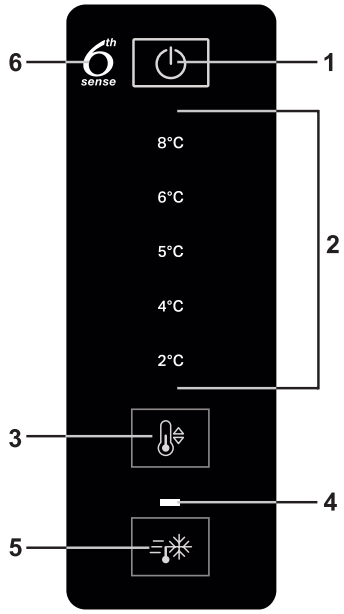


ICE TRAY



* Available only on certain models

CONTROL PANEL AND TEMPERATURE SETTING



1. ON/OFF
2. Fridge temperature indicator
3. Fridge temperature setting
4. Super indicator light (rapid freezing)
5. Super button (rapid freezing)
6. 6th Sense Fresh control indicator

ON/OFF

The whole product (both fridge and freezer compartments) can be turned on by pressing this button for 2 seconds. The last set value is indicated on the interface. Press this button to turn off the device. An audible signal will confirm the "off commutation of the product".

FRIDGE TEMPERATURE INDICATOR

It shows the temperature of the fridge compartment.

FRIDGE TEMPERATURE SETTING

It allows you to change the fridge temperature value, in a cyclical way; it also confirms the selected temperature on the interface.

SUPER INDICATOR LIGHT (RAPID FREEZING)

Iluminates when the SUPER FREEZE button is pressed.

SUPER BUTTON (RAPID FREEZING)

To be used to freeze fresh foods. When it is pressed, the SUPER FREEZE indicator light illuminates (see Start-up and use).
During SUPER function do NOT enable AiR in fridge compartment , can caused too cold temperature. For the best food conservation MED position is recommended.

Note: Displayed set points correspond to the average temperature throughout the whole refrigerator.

6TH SENSE

This function automatically works to ensure the optimal conditions to preserve the stored food. The "6th Sense" function is automatically activated when:

- a large amount of food is loaded into the refrigerator
- the refrigerator door is left open for a long time
- a prolonged power failure takes place, causing the internal temperature of the appliance to increase to values that cannot guarantee safe storage of food.

* Available only on certain models

NO-FROST REFRIGERATOR COMPARTMENT

Refrigerator compartment defrosting is completely automatic Droplets of water on the rear wall inside the refrigerator compartment indicate that the automatic defrost phase is in progress.

NO-FROST FREEZER COMPARTMENT

No Frost freezers provide chilled air circulation around the storage areas, and prevent the formation of ice, thereby completely eliminating the need for defrosting.

Frozen items don't stick to the walls, labeling stays legible and storage space remains neat and clear.

COMPARTMENT 3 IN 1 ZONE

This is the new box which offers maximum flexibility in order to stock your food in an excellent way.

- store meat, fish and delicate food;
- rapid cooling of hot food from 70°C to 3°C and of other fresh foods and leftovers
- low temperature defrosting (it inhibits the proliferation of microorganisms).

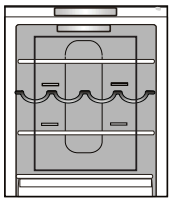
You can get the 0°C temperature, in standard conditions, when the fridge compartment temperature is at about 4°C. By decreasing the fridge temperature you decrease the CHILLER compartment temperature too.

CHILLER SYSTEM (NO FROST)

The No Frost system circulates cold air continuously to collect humidity and prevent ice and frost formation. The system maintains an optimal humidity level in the compartment, preserving the original quality of the food, preventing the food from sticking together and making defrosting a thing of the past. Do not block the aeration cells by placing food or containers in direct contact with the refrigerating back panel. Close bottles and wrap food tightly.

USING THE REFRIGERATOR TO ITS FULL POTENTIAL

- Place only cold or lukewarm foods in the compartment
- Remember that cooked foods do not last longer than raw foods.
- Do not store liquids in open containers: they will increase the level of humidity in the refrigerator and cause condensation to form.



TEMPERATURE INDICATOR LIGHT*

To identify the coldest area in the refrigerator.

1. Check that OK appears clearly on the indicator light (see diagram).



2. If the word "OK" does not appear it means that the temperature is too high: adjust the REFRIGERATOR OPERATION knob to a higher position (colder) and wait approximately 10 hours until the temperature has been stabilised.
3. Check the indicator light again: if necessary, readjust it following the initial process. If large quantities of food have been added or if the refrigerator door has been opened frequently, it is normal for the indicator not to show OK. Wait at least 10 hours before adjusting the REFRIGERATOR OPERATION knob to a higher setting.

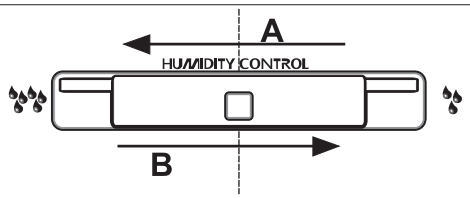
FRUIT AND VEGETABLE BIN

The salad crispers fitted inside the fridge have been specially designed for the purpose of keeping fruit and vegetables fresh and crisp.

* Available only on certain models

HUMIDITY CONTROL*

Open the humidity regulator (position B) if you want to store food in a less humid environment like fruit, or close it (position A) to store food in a more humid environment like vegetable.



REFRIGERATOR LIGHT

The light system inside the fridge compartment uses LEDs light, allowing a better lightning as well as very low energy consumption.
If the LED light system does not work, please contact the Service to replace it.

Important: The refrigerator compartment light switches on when the refrigerator door is opened .
If the door is kept open for more than 8 minutes the light will be automatically switched off.

SHELVES

All shelves, flaps and pull-out baskets are removable.

DOOR

DOOR REVERSIBILITY

If it is necessary to change the direction in which the doors open, please contact the Technical Assistance Centre.

* Available only on certain models

HOW TO USE THE APPLIANCE

FIRST TIME USE

Before connecting the appliance, clean the compartments and accessories well with lukewarm water and bicarbonate.
After plugging the appliance to the mains, it starts the operation automatically.
After starting the appliance, wait at least 4-6 hours before placing food into the appliance.
When the appliance is connected to the power supply, the display lights up and all the icons appear on the display for approximately 1 second. The default (factory) values of the fridge compartment settings light-up.

REFRIGERATOR COMPARTMENT AND FOOD STORAGE

The refrigerator compartment allows for the storage of fresh food and drink. The refrigerator compartment defrosts completely automatically. The occasional presence of drops of water on the internal back wall of the compartment is a sign of the automatic defrosting phase. The defrosting water is channelled into a drain and then collected in a container, where it evaporates.

Note: the ambient temperature, how often the doors are opened and the position of the appliance may affect the internal temperatures in the two compartments. Set the temperatures depending on these factors.
In very humid conditions, condensation may form in the refrigerator compartment, especially on the glass shelves.
In this case, it is recommended that you close containers with liquids in (e.g. a pot of stock), wrap up food with a high water content (e.g. vegetables) and turn on the fan, if there is one.
All of the drawers, door shelves and shelves can be removed.

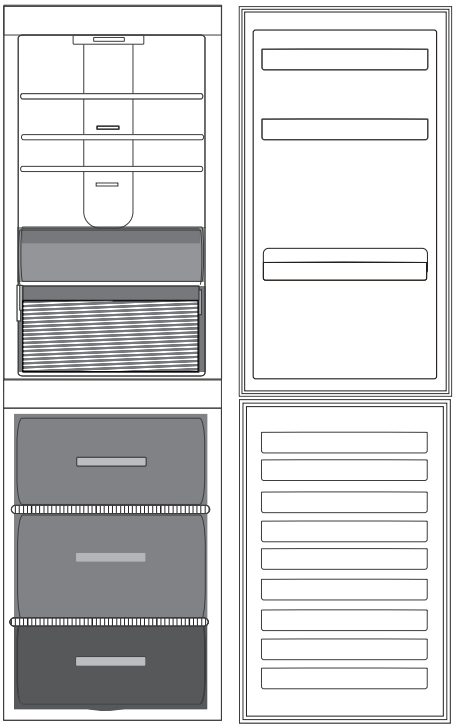
AIR VENTILATION

The natural circulation of air in the refrigerator compartment results in zones with different temperatures. It is coldest directly above the fruits and vegetables crisper and at the rear wall. It is warmest at the top front of the compartment. Insufficient ventilation results in an increase in energy consumption and reduction of the refrigerating performance.

HOW TO STORE FRESH FOOD AND BEVERAGE

Foods which give off a large amount ethylene gas (apples, apricots, pears, peaches, avocado, figs, prunes, blueberries, mellons, beans) and those that are sensitive to this gas, such as fruit vegetables and salad, should always be separated or wrapped so as not to reduce the storage life; for example do not store tomatoes together with kiwi fruits or cabbage.
Do not store food too close together to enable sufficient air circulation. Use recyclable plastic, metal, aluminum and glass containers and cling film to wrap foods.

If you have a little quantity of food to store in the refrigerator, we recommend to use the shelves above the crisper for fruits and vegetables since this is the coolest area of the compartment. Always use closed containers for liquids and for food that may give off or be tainted by odor or flavor transfer or cover them. To avoid bottles falling over, you can use the bottle holder (available on selected models).



Legend

TEMPERATE ZONE
Suggested for the storage of tropical fruit, cans, drinks, eggs, sauces, pickles, butter, jam

FRUIT & VEGETABLE DRAWER

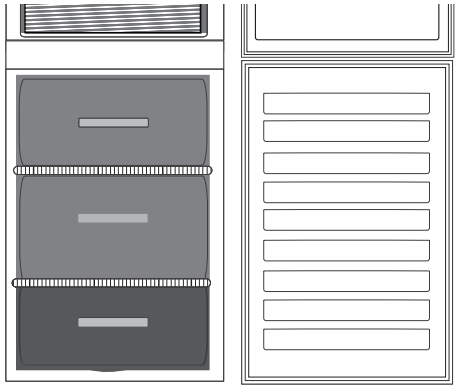
COOL ZONE
Suggested for storage of cheese, milk, dairy food, delicatessen, yogurt

* Available only on certain models

FREEZER COMPARTMENT AND FOOD STORAGE

The freezer compartment allows for the storage of frozen food (for the period indicated on the packaging) and the freezing of fresh food.
The quantity of fresh food that can be frozen in 24 hours is written on the rating plate.

Arrange the fresh food in the freezing area inside the freezer compartment, leaving enough space around the food packages to allow air to circulate freely. It is advisable that you do not re-freeze food that has partially defrosted. It is important to wrap the food in a way that prevents the ingress of water, humidity or condensation.



To get more volume, the freezer compartment can be used without the freezer drawers. Make sure that the door is closed properly.

ICE CUBES

Fill 2/3 of the ice tray with water and put it back in the freezer compartment. Do not use sharp or pointed objects to remove the ice under any circumstances.

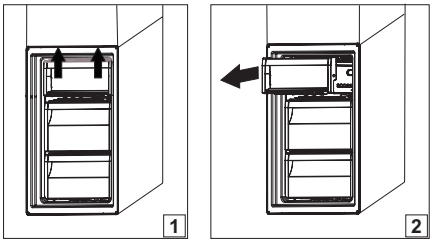
Legend

FREEZING ZONE DRAWER
(MAX COOL ZONE) Suggested to freeze fresh/ cooked food.

FREEZER DRAWER

REMOVING THE FREEZER DRAWER CONTAINER

- Open the freezer door
- Pull the upper container upwards by the right and left corners (1)
- Remove the drawer (2)



- Install the upper container in the reverse order

TIPS FOR FREEZING AND STORING FRESH FOOD

- We recommend to label and date all your frozen food. Adding a label will help you to identify foods and to know when they should be used before their quality deteriorates.Do not re-freeze defrosted food.
- Before freezing, wrap and seal fresh food in: aluminium foil, cling film, air and water-tight plastic bags, polythene containers with lids or freezer containers suitable for freezing fresh food.
- Food must be fresh, mature and of prime quality in order to obtain high quality frozen food.
- Fresh vegetables and fruit should preferably be frozen as soon as they are picked to maintain the full original nutritional value, consistency, colour and flavor. Some meat, especially game, should be hung before it is frozen.
- Always leave hot food to cool before placing in the freezer.
- Eat fully or partially defrosted foods immediately. Do not refreeze unless the food is cooked after it has thawed. Once cooked, the thawed food can be refrozen.
- Do not freeze bottles with liquid.

FROZEN FOOD: SHOPPING TIPS

When purchasing frozen food products:

- Ensure that the packaging is not damaged (frozen food in damaged packaging may have deteriorated). If the package is swollen or has damp patches, it may not have been stored under optimal conditions and defrosting may have already begun.
- When shopping, buy frozen foods at the end of your trip and transport them in a thermally insulated cool bag.
- Once at home, place the frozen foods immediately in the freezer.
- If food has defrosted even partially, do not refreeze it. Consume within 24 hours.
- Avoid or reduce temperature variations to the minimum. Respect the best-before date on the package.
- Always observe the storage information on the package.

* Available only on certain models

STORAGE TIME OF FROZEN FOOD

Product	Storage period
Butter or margarine	6 months
Cheese	3 months
Fish Shellfish	2/3 months 1 month
Fruits (except citrus)	8-12 months
Ice cream or sherbet	2/3 months
Meat Ham- sausage Roasts (beef-pork- lamb) Steaks or chops (beef-lamb-pork)	 2 months 8/12 months 4 months
Milk, fresh fluid	1-3 months
Poultry (chicken-turkey)	5- 7 months
Vegetables	8-12 months

FUNCTIONAL SOUNDS

Sounds coming from your appliances are normal since it has a number of fans and engines to regulate performances that switch on and off automatically.

SOME OF THE FUNCTIONAL SOUNDS CAN BE REDUCED THROUGH:

- Leveling the appliance and installing it on an even surface.
- Separating and avoiding contact between the appliance and furniture.
- Checking if the internal components are correctly placed.
- Checking if bottles and containers are not in contactwith each other.

SOME OF THE FUNCTIONAL SOUNDS YOU MIGHT HEAR

1. A hissing sound when switching on the appliance for the first time or after a long pause.



2. A gurgling sound when refrigerant fluid enters into the pipes.



3. BRRR sound is from the compressor running.



4. Buzzing sound when water valve or fan start working.



5. A cracking sound when compressor starts.



6. The CLICK is from the thermostat which adjusts how often the compressor is running.



* Available only on certain models

ALARM TABLE

ALARM TYPE	SIGNAL	CAUSE	CURE
Door open alarm.	Refrigerator light blanks.	The door has remaned open for more than 3 minutes.	Close the door.
Malfunction.	Any temperature indicator blinks.	Product Malfunction.	Contact the After Sale Service.

RECOMMENDATION IN CASE OF NO USE OF THE APPLIANCE

IN THE EVENT OF NON-USE OF THE APPLICANCE

Disconnect the appliance from the power supply, empty it, defrost it (if necessary) and clean it.
Keep the doors slightly ajar to let air circulate inside the compartments. By doing this, you avoid the development of mould and bad odours.

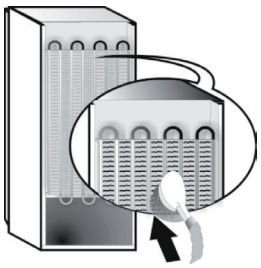
IN THE EVENT OF AN INTERRUPTION TO THE POWER SUPPLY

Keep the doors closed so the food stays cold for as long as possible. Do not re-freeze food that has partially defrosted. If there is a prolonged power cut, the black out alarm may also activate (in products with electronics).

CLEANING AND MAINTENANCE

Before any cleaning or maintenance operation, unplug the appliance from the mains or disconnect the electrical power supply.
Never use abrasives. Never clean refrigerator parts with flammable fluids.
Do not use steam cleaners.
The buttons and control panel display must not be cleaned with alcohol or alcohol-derived substances, but with a dry cloth.

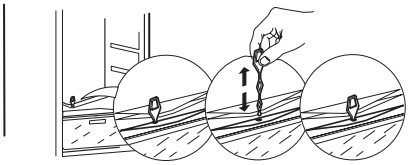
- Periodically clean the appliance with a cloth and a solution of lukewarm water and neutral detergent specifically for refrigerator interiors.
- The removable accessories may be soaked in warm water and soap or dishwashing liquid. Rinse and dry them carefully.
- Clean the outside of the appliance and the door seal with a damp cloth and dry with a soft cloth.
- Condenser placed in the rear of the appliance should be cleaned regularly using a vacuum cleaner.
- Unless otherwise specified the appliance accessories are not dishwasher safe.



Important:

- The buttons and control panel display must not be cleaned with alcohol or alcohol-derived substances, but with a dry cloth.
- The refrigeration system pipes are located near the defrost pan and can become hot. Periodically clean them with a vacuum cleaner.

To ensure continuous and correct flow of defrost water, regularly clean the inside of the draining hole on the back of the refrigerator near the fruit and vegetable drawer, using the tool provided*.



* Available only on certain models

TROUBLESHOOTING

What to do if...	Possible reasons	Solutions
The appliance is not working.	There may be an appliance power supply problem.	• Check if power cable plugged into a live socket with the proper voltage. • Check if the protection devices and fuses of the electrical system in your home
There is water in the defrost pan.	This is normal in hot, damp weather. The pan can even be half full.	• Make sure the appliance is level so that the water does not overflow.
The edges of the appliance cabinet, which come in contact with the door seal, are warm to the touch.	This is not a defect. This is normal in hot weather and when the compressor is running.	
The light does not work.	The light may need replacing. The appliance may be in On/ Stand-by model.	• Make sure if the protection devices and fuses of the electrical system in your home work well. • Check if the power cable is plugged into a live socket with the proper voltage • In case the LEDs are broken the user must call the Service for exchange of the same type available only at our After-sales Service Centers or authorized dealers.
The motor seems to run too much.	Motor running time depends on different things: number of door openings, amount of food stored, temperature of the room, setting of the temperature controls.	• Make sure that the appliance controls are correctly set. • Check if there is not a large amount of food been added to the appliance. • Check that the door is not opened too often. • Check that the door close properly.
The appliance temperature is too high.	There could be various causes (see “Solutions”).	• Make sure that the condenser (back the appliance) is free of dust and fluff. • Make sure that the door properly closed. • Make sure that the door seals properly fitted. • On hot days or if the room is warm, the motor naturally runs longer. • If the appliance door has been left open for a while or if large amounts of food have been stored, the motor will run longer in order to cool down the interior of the appliance.
The doors do not open and close properly.	There could be various causes (see “Solutions”).	• Check that food packages are not blocking the door. • Check that the internal parts or automatic ice maker are not out of position. • Check that the door seals are not dirty or sticky. • Ensure the appliance is level.

* Available only on certain models

AFTER-SALES SERVICE

BEFORE CALLING THE AFTER-SALES SERVICE

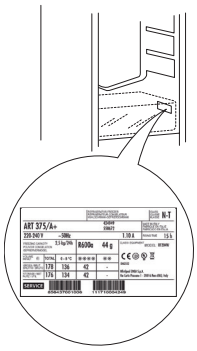
1. See if you can solve the problem by yourself with the help of the suggestions given in the **TROUBLESHOOTING**.

2. Switch the appliance off and back on again to see if the fault persists.

IF AFTER THE ABOVE CHECKS THE FAULT STILL OCCURS, GET IN TOUCH WITH THE NEAREST AFTER-SALES SERVICE

To receive assistance, call the number shown on the warranty booklet or follow the instructions on the website **www.whirlpool.eu**

When contacting our Client After sales service, always specify:
- a brief description of the fault;
- the type and exact model of the appliance;



- the service number (number after the word Service on the rating plate). The service number is also indicated on the guarantee booklet;



- your full address;
- your telephone number.

If any repairs are required, please contact an authorised after-sales service (to guarantee that original spare parts will be used and repairs carried out correctly).

* Available only on certain models