

# Side-by-Side Refrigerators

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**Write the model and serial numbers here:**

**Model #** \_\_\_\_\_

**Serial #** \_\_\_\_\_

Find these numbers on a label inside  
the refrigerator compartment at the  
top on the right.

## **Owner's Manual and Installation**

*Models 24, 25*

## Côte à Côte Réfrigérateurs

### **Manuel d'utilisation et d'installation**

*La section française commence à la page 39*

## Lado a Lado Frigoríficos

### **Manual del propietario e instalación**

*La sección en español empieza en la página 73*

## Da un lato all'altro Frigoriferos

### **Manuale del proprietario e d'installazione**

*La sezione in italiano inizia alla pagina numero 109*

## Lado a Lado Frigoríficos

### **Manual do Proprietário e Instalação**

*O capítulo em português tem início na página 145*

## Doppelseitige Kühlschränke

### **Bedienungsanleitung und Installation**

*Die deutsche Anleitung befindet sich auf Seite 179*

## 'Side-by-side' Koelkasten

### **Handleiding en installatie-instructies**

*Instructies in het Nederlands vindt u vanaf pagina 213*

## Side by Side Ψυγεία

### **Εγχειρίδιο Χρήστη και Εγκατάσταση**

*Το Ελληνικό κεφάλαιο αρχίζει στη σελίδα 247*

# IMPORTANT SAFETY INFORMATION. READ ALL INSTRUCTIONS BEFORE USING.

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## ⚠ WARNING!

Use this appliance only for its intended purpose as described in this Owner's Manual.



## SAFETY PRECAUTIONS

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When using electrical appliances, basic safety precautions should be followed, including the following:

- This refrigerator must be properly installed and located in accordance with the Installation Instructions before it is used. Also see the *How to Connect Electricity* section.
- Do not allow children to climb, stand or hang on the shelves in the refrigerator. They could damage the refrigerator and seriously injure themselves.
- Do not touch the cold surfaces in the freezer compartment when hands are damp or wet. Skin may stick to these extremely cold surfaces.
- Do not store or use gasoline or other flammable vapors and liquids in the vicinity of this or any other appliance.
- In refrigerators with automatic icemakers, avoid contact with the moving parts of the ejector mechanism, or with the heating element located on the bottom of the icemaker. Do not place fingers or hands on the automatic icemaking mechanism while the refrigerator is plugged in.
- Installation of the icemaker must be done by a qualified service technician.
- This appliance is not intended for use by persons (including children) with reduced physical, sensory or mental capabilities, or lack of experience and knowledge, unless they have been given supervision or instruction concerning use of the appliance by a person responsible for their safety.
- Children should be supervised to ensure that they do not play with the appliance.
- Keep fingers out of the "pinch point" areas; clearances between the doors and between the doors and cabinet are necessarily small. Be careful closing doors when children are in the area.
- Unplug the refrigerator before cleaning and making repairs.
- Do not refreeze frozen foods which have thawed completely.
- Always clean the **CustomCool™** Tray after thawing food.

**⚠ NOTE:** We strongly recommend that any servicing be performed by a qualified individual.

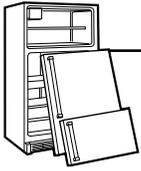
## WARNING - R600a Refrigerant

**Warning: This appliance contains isobutane refrigerant, R600a, a natural gas with high environmental compatibility. However it is also combustible. Please adhere to the warnings below:**

- When handling, installing and operating the appliance, care should be taken to avoid damage to the refrigerant tubing.
- Servicing shall be performed by factory-authorized service personnel and component parts shall be replaced with manufacturer-authorized replacement components.
- Refrigerant products contain refrigerants, which under federal law must be removed prior to product disposal.
- Keep ventilation openings in the appliance enclosures or in the built-in structure clear of obstruction.
- Do not use mechanical devices or other means to accelerate the defrosting process.
- Do not damage refrigerant circuit.
- Do not use electrical appliances inside the food storage compartment of the appliance.

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# ⚠ DANGER! RISK OF CHILD ENTRAPMENT



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## PROPER DISPOSAL OF THE REFRIGERATOR

Child entrapment and suffocation are not problems of the past. Junked or abandoned refrigerators are still dangerous...even if they will sit for "just a few days." If you are getting rid of your old refrigerator, please follow the instructions below to help prevent accidents.

### **Before You Throw Away Your Old Refrigerator or Freezer:**

- Take off the doors and discard separately.
- Leave the shelves in place so that children may not easily climb inside.

### **Refrigerants**

All refrigeration products contain refrigerants, which under federal law must be removed prior to product disposal. If you are getting rid of an old refrigeration product, check with the company handling the disposal about what to do.

# ⚠ WARNING!



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## HOW TO CONNECT ELECTRICITY

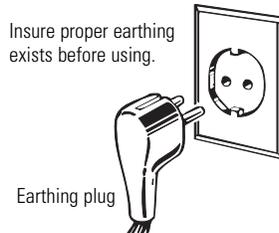
The power cord of this appliance is equipped with an earthing plug which mates with a standard earthed wall outlet to minimize the possibility of electric shock hazard from this appliance.

Have the wall outlet and circuit checked by a qualified electrician to make sure the outlet is properly earthed.

Where an unearthed wall outlet is encountered, it is your personal responsibility and obligation to have it replaced with a properly earthed wall outlet.

The refrigerator should always be plugged into its own individual electrical outlet.

This provides the best performance and also prevents overloading house wiring circuits which could cause a fire hazard from overheated wires. Please refer to the rating plate on the refrigerator for the correct voltage, wattage and frequency. If the product plug does not fit your outlet, the product should be fitted with a new plug.



**IMPORTANT:** The refitting of electric plugs and cables should be done by a qualified technician or service agent. In some countries the refitting of electric plugs and cables is only permitted when the work is completed by a qualified technician.

If the power supply cord becomes damaged, it must be replaced by a qualified service agent in order to avoid a safety hazard.

Never unplug your refrigerator by pulling on the power cord. Always grip plug firmly and pull straight out from the outlet.

Repair or replace immediately all power cords that have become frayed or otherwise damaged. Do not use a cord that shows cracks or abrasion damage along its length or at either end.

When moving the refrigerator away from the wall, be careful not to roll over or damage the power cord.

### **Mains lead replacement**

If the mains lead on your refrigerator needs replacing at any time, it must be replaced by a special lead which is obtainable from your local dealer. A charge will be made for the replacement of the mains lead if you have damaged the lead.

**The refrigerator must be positioned so that the plug is accessible.**

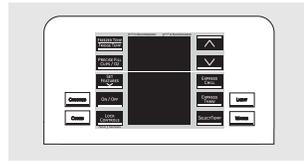
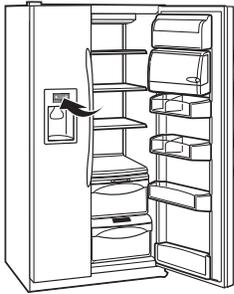


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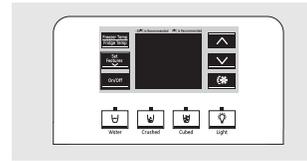
**READ AND FOLLOW THIS SAFETY INFORMATION CAREFULLY.**  
**SAVE THESE INSTRUCTIONS**

# About the temperature controls.

Not all features are on all models. Your controls will look like one of the following:



Non-LCD models



Non-LCD models



LCD models

**NOTE:** The refrigerator is shipped with protective film covering the temperature controls. If this film was not removed during installation, remove it now.

The temperature controls are preset in the factory at **37°F (3°C)** for the refrigerator compartment and **0°F (-18°C)** for the freezer compartment. Allow 24 hours for the temperature to stabilize to the preset recommended settings.

Refrigerator temperatures can be adjusted between 34°F and 46°F (1°C to 8°C), and the freezer temperatures can be adjusted between -16°F and +8°F (-26°C to -13°C).

## To change the Refrigerator temperature:

### LCD Models:

**Access By:** Home > Refrigerator

**Activate By:** Using the arrows to select the desired temperature. You must press **ENTER** to set the new temperature.

## To change the Freezer temperature:

**Access By:** Home > Freezer

**Activate By:** Using the arrows to select the desired temperature. You must press **ENTER** to set the new temperature.

Once the desired temperature has been set, the display will return to the **HOME** screen and show the set temperatures underneath the actual temperature display for several seconds. Several adjustments may be required. Each time you adjust the controls, allow 24 hours for the refrigerator to reach the temperature you have set.

### Non-LCD Models:

To change the temperature, press and release the **FREEZER TEMP/FRIDGE TEMP** pad. The **SET** light will come on and the display will show the set temperature. To change the temperature, tap either the **▼** or **▲** pad until the desired temperature is displayed.

Once the desired temperature has been set, the temperature display will return to the actual refrigerator and freezer temperatures after 5 seconds. Several adjustments may be required. Each time you adjust the controls, allow 24 hours for the refrigerator to reach the temperature you have set.

The temperature controls can display both the **SET** temperature as well as the actual temperature in the refrigerator and freezer. The actual temperature may vary slightly from the **SET** temperature based on usage and operating environment.

## Turning the cooling system off:

**LCD models:** Turning the **cooling system OFF** stops cooling in both the freezer and refrigerator compartments, but does not shut off electrical power to the refrigerator.

### LCD Models:

**Access By:** Home > Options > Information and Settings > Cooling System Off

To turn the cooling system back on, press the touch screen and press the **ON** button.

**Activate By:** Pressing **ENTER**.

### Non-LCD Models:

Press and release the **FREEZER TEMP/FRIDGE TEMP** pad. Press **▲** to set freezer temperature to **5**. The display will show **OFF**. To turn the unit back on, press the **FREEZER TEMP/FRIDGE TEMP** pad. Press **▼** to set the freezer and refrigerator temperatures to the preset points of 0°F (-18°C) for the freezer and 37°F (3°C) for the refrigerator.

When the unit is turned back on, it will take up to 24 hours to stabilize.

### LCD Models: Units

The LCD models are shipped from the factory with default settings of English units.

To change to **Metric units**, select:

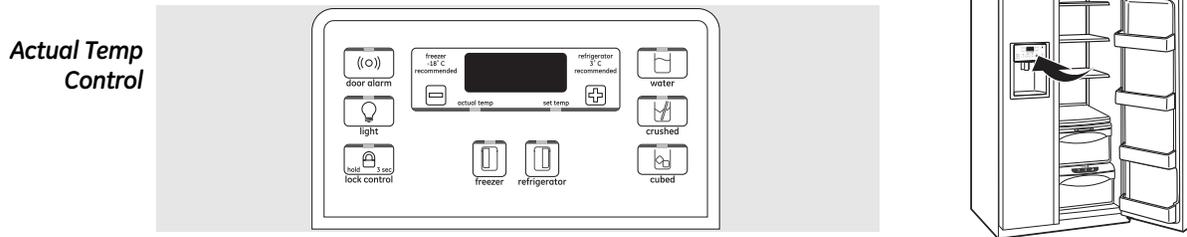
Home>Options>Information and Settings>Settings>Units  
Metric/English>Metric.

To change back to English units repeat the above steps and select English at the final step.

**NOTE:** The help screen has default setting for US and Canada customers. If you need replacement parts, contact your local distributor.

## About the temperature controls.

The unit will have one of the temperature controls shown below:



The temperature controls are preset in the factory **3/-18°C** for Actual Temp Controls in the refrigerator and freezer compartments respectively.

To adjust the Actual Temp temperature, first press the Freezer  or Refrigerator  button. Then press the  or  buttons (or the  or ) to increase or decrease temperature to the desired setting. Repeat for the other compartment. Several adjustments may be required. Each time you adjust controls, allow 24 hours after each adjustment for the refrigerator to reach the setting you have selected.

**Control settings will vary based on personal preferences, usage and operating conditions and may require more than one adjustment.**

**NOTE:** The refrigerator is shipped with protective film covering the temperature controls. If this film was not removed during installation, remove it now.

## Ambient temperature limits

This refrigerator is designed to operate in ambient temperatures specified by its Temperature Class, which is marked on the rating plate.

| Temperature Class  | Symbol | Ambient Temperature |         |
|--------------------|--------|---------------------|---------|
|                    |        | Maximum             | Minimum |
| Extended-Temperate | SN     | 32°C                | 10°C    |
| Temperate          | N      | 32°C                | 16°C    |
| Subtropical        | ST     | 38°C                | 16°C    |
| Tropical           | T      | 43°C                | 16°C    |

**NOTE:** Internal temperature may be affected by such factors as the location of the refrigerator, ambient temperature and frequency of door openings. Adjust temperature controls as required to compensate for these factors.

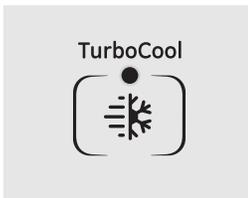
## About Set Features.

This pad is used to select the following features: **TurboCool**, **Quick Ice**, **Door Alarm** and **Water Filter**.

Pressing **SET FEATURES** repeatedly will cycle through all of the available features and then

exit the mode. If no key is pressed, the mode will exit and return to displaying features currently set.

## About TurboCool.™



### How it Works

**TurboCool**™ rapidly cools the refrigerator compartment in order to more quickly cool foods. Use **TurboCool** when adding a large amount of food to the refrigerator compartment, putting away foods after they have been sitting out at room temperature or when putting away warm leftovers. It can also be used if the refrigerator has been without power for an extended period.

Once activated, the compressor will turn on immediately and the fans will cycle on and off at high speed as needed for eight hours. The compressor will continue to run until the refrigerator compartment cools to approximately 34°F (1°C), then it will cycle on and off to maintain this setting. After 8 hours, or if **TurboCool** is pressed again, the refrigerator compartment will return to the original setting.

### How to Use

#### LCD Models:

**Access By:** Home > Options > Refrigerator Options > TurboCool

**Activate By:** Pressing **ON**.

**Deactivate By:** Pressing **OFF**.

#### Non-LCD Models:

Press **SET FEATURES**. The refrigerator temperature display will show **TurboCool** and/or **TC**. Press **ON/OFF**.

#### Internal Control Models:

Press **TurboCool**. The **TurboCool** indicator light will come on. After **TurboCool** is complete, the **TurboCool** indicator light will go out.

After **TurboCool** is complete, the refrigerator compartment will return to the original setting.

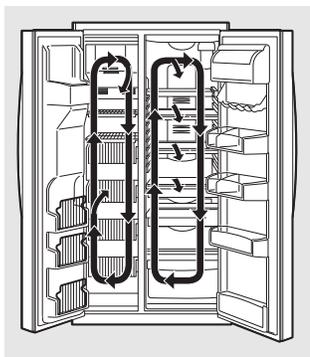
#### NOTES:

*The refrigerator temperature cannot be changed during **TurboCool**.*

*The freezer temperature is not affected during **TurboCool**.*

*When opening the refrigerator door during **TurboCool**, the fans will continue to run if they have cycled on.*

## About ClimateKeeper2.™ (on some models)



### How it Works

The **ClimateKeeper2**™ is the industry's most advanced refrigeration system, delivering optimum temperature and humidity performance to keep food garden fresh longer and reduce freezer burn, while maintaining efficiency.

The **ClimateKeeper2** system features two evaporators—one for the refrigerator and one for the freezer.

This provides two separate cooling systems, and separates the airflow between the fresh food and freezer compartments during normal cooling operations.\*

This ensures that the humidity levels in the fresh food compartment are significantly higher than in a conventional system,\*\* allowing fresh produce and other unsealed foods to retain their moisture content and freshness longer. Moisture sensitive foods such as fresh fruit,

salads, rice, etc., can now be stored on open shelves without excessive moisture loss. Due to the higher humidity in the refrigerator, you may on occasion experience fog or small amounts of moisture in the refrigerator compartment. This is normal and may come and go as different food loads and environmental conditions change. Wipe dry with a paper towel if desired.

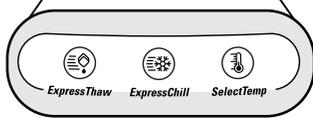
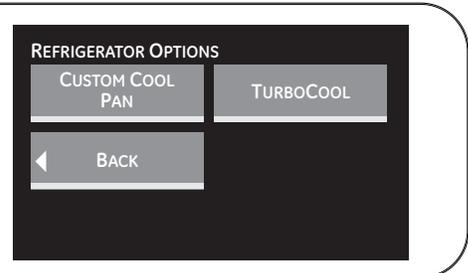
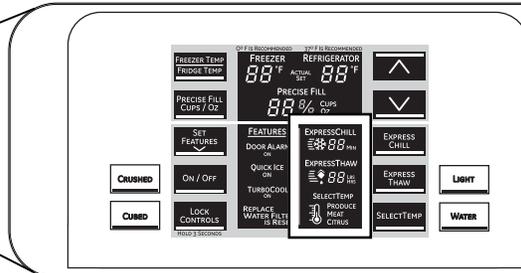
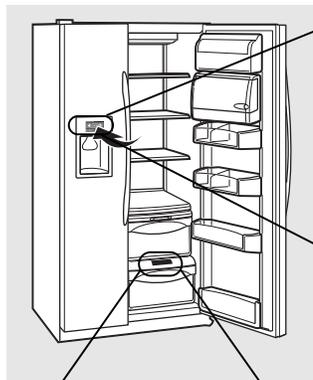
The separate airflow system minimizes the mixing of air between the two compartments, which reduces fresh food odor transfer to improve the taste of ice.

The **ClimateKeeper2** system also reduces the number of defrosting cycles in the freezer evaporator, thereby reducing freezer burn.

\*Freezer air is used in the **CustomCool** feature.

\*\*Testing shows a higher level of humidity in the Fresh Food section in **ClimateKeeper2** refrigerators versus conventional units.

# About CustomCool™ (on some models)



LCD Models Only

Non-LCD Models Only

OR

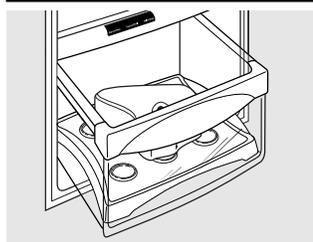
LCD Models Only

## How it Works

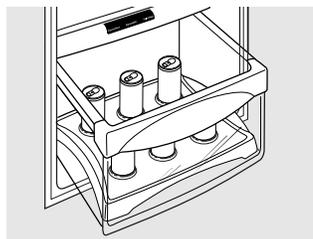
The **CustomCool™** feature is used to quickly chill items, thaw items or hold the pan at a specific temperature. This feature is a system of dampers, a fan, a temperature thermistor and a heater.

The pan is tightly sealed to prevent temperature fluctuations in the rest of the refrigerator. The controls for this pan are located on the dispenser with the temperature controls.

The custom cool pan is also a **Chill Compartment** (-2c to 3c) when selecting **Produce Setting and Meat Setting**. As a Chill Compartment, the tray in the pan should be removed.



ExpressThaw™



ExpressChill™

## How to Use

1 Empty the pan. Place the Chill/Thaw tray in the pan. Place the items on the tray and close the pan completely.

2 **LCD Models:**

**Access by:** Home > Options > Refrigerator Options > CustomCool Pan

**Non-LCD Models:**

Select the **ExpressThaw™**, **ExpressChill™** or **SelectTemp™** pad. The display and **SET** light will come on. Tap the pad until the light appears next to the desired setting.

Use the following chart to determine the best setting to use.

- **ExpressChill** can be set to 15, 30 or 45 minutes. The default is 15 minutes.
- To stop a feature before it is finished:

**For LCD Models:**

Go into that feature's menu and press the **OFF** button.

**For Non-LCD Models:**

Tap that feature's pad until no options are selected and the display is off.

- During **ExpressThaw** and **ExpressChill**, the display on the controls will count down the time in the cycle (on some models).
- After the **ExpressThaw** cycle is complete, the pan will reset to the **MEAT** setting (32°F [0°C]) to help preserve thawed items until they are used.
- The displayed actual temperature of the **CustomCool** pan may vary slightly from the **SET** temperature based on usage and operating environment.

**NOTE:** For food safety reasons, it is recommended that foods be wrapped in plastic wrap when using **ExpressThaw**. This will help contain meat juices and improve thawing performance.

The custom cool pan is also a **Chill Compartment** (-2c to 3c) when selecting **Produce Setting and Meat Setting**. As a Chill Compartment, the tray in the pan should be removed.

## How to Remove and Replace the Drawer

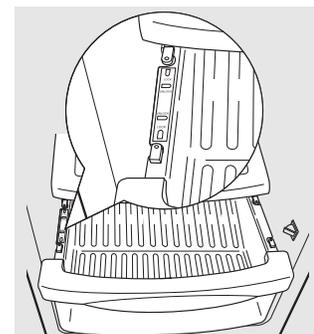
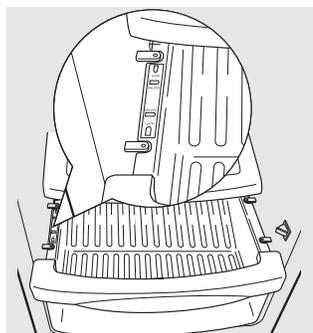
**To remove:**

- 1 Pull the drawer out to the stop position.
- 2 Rotate all four swing locks to the unlock position.
- 3 Lift the front of the drawer up and out.

**To replace:**

- 1 Make sure all four swing locks are in the unlock position.
- 2 Place the sides of the drawer into the drawer supports, making sure the swing locks fit on the drawer slots.

- 3 Lock all four swing locks by rotating them to the lock position.



# About CustomCool™ (on some models)

## CustomCool™ Chart

NOTE: Results may vary depending on packaging, starting temperature and other food traits.



### 0.25 kg (4 hours)

- Hamburgers (0.25 kg)
- Individually Wrapped Filet Mignon (0.25 kg)

### 0.50 kg (8 hours)

- Chicken Breasts (0.5 kg)
- Minced Beef (0.5 kg)
- Steak (0.5 kg)

### 1.0 kg (10 hours)

- Chicken Breasts (1.0 kg)
- Minced Beef (1.0 kg)
- Steak (1.0 kg)

### 1.50 kg (12 hours)

- Chicken Breasts (1.50 kg)
- Minced Beef (1.50 kg)
- Steak (1.50 kg)



### 15 Minutes

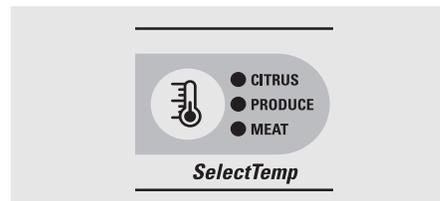
- 1 Beverage Can (355 ml)
- 2 Small Juice Boxes (175–240 ml each)

### 30 Minutes

- 2 to 6 Beverage Cans (355 ml each)
- 2 Plastic 590 ml Bottles of Beverage
- 4 to 6 Small Juice Boxes (175–240 ml each)
- 3 Foil Juice Packets
- Wine (750 ml bottle)

### 45 Minutes

- 2 Liter of Beverage
- 1.9 Liters of Juice
- Gelatin–1 package



### Citrus Setting (6°C)

- Oranges, Lemons, Limes, Pineapple, Cantaloupe
- Beans, Cucumbers, Tomatoes, Peppers, Aubergine, Squash

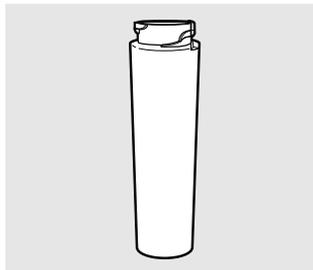
### Produce Setting (1°C)

- Strawberries, Raspberries, Kiwifruit, Pears, Cherries, Blackberries, Grapes, Plums, Nectarines, Apples
- Asparagus, Broccoli, Corn, Mushrooms, Spinach, Cauliflower, Kale, Green Onion, Beetroot, Onions

### Meat Setting (-1°C)

- Raw Meat, Fish and Poultry

## About the water filter.



### Water Filter Cartridge

The water filter cartridge is located in the back upper right corner of the refrigerator compartment.

### When to Replace the Filter

#### LCD Models:

A pop-up screen will appear on the LCD screen to remind you to replace the water filter. You can check the status of the water filter manually.

**Access By:** Home > Options > Dispenser Options > Reset Water Filter

#### Non-LCD Models/External Controls:

There is a replacement indicator light for the water filter cartridge on the dispenser. This light will turn orange to tell you that you need to replace the filter soon.

The filter cartridge should be replaced when the replacement indicator light turns red or if the flow of water to the dispenser or icemaker decreases.

### When Replacing the Filter on Models without a Replacement Indicator Light

The filter cartridge should be replaced every six months or earlier if the flow of water to the water dispenser or icemaker is decreased.

### Removing the Filter Cartridge

If you are replacing the cartridge, first remove the old one by slowly turning it to the left. **Do not** pull down on the cartridge. A small amount of water may drip down.

### Installing the Filter Cartridge

- 1 There is an adapter attached to the top of the new filter cartridge.

The adapter must be removed before installing the cartridge. To remove the adapter, turn it to the left about 1/4 turn.

- 2 Fill the replacement cartridge with water from the tap to allow for better flow from the dispenser immediately after installation.
- 3 Line up the arrow on the cartridge and the cartridge holder. Place the top of the new cartridge up inside the holder. **Do not** push it up into the holder.
- 4 Slowly turn it to the right until the filter cartridge stops. **DO NOT OVERTIGHTEN**. As you turn the cartridge, it will automatically raise itself into position. The cartridge will rotate about 1/2 turn.
- 5 Run water from the dispenser for 5 minutes to clear the system and prevent sputtering.
- 6 **LCD Models:** Press **FILTER REPLACED** button to confirm replacement.

#### Non-LCD Models:

Press the **SET FEATURES** pad until **REPLACE WATER FILTER** is lit. Press and hold the **ON/OFF** pad for 3 seconds. **WATER FILTER IS RESET** will show in the window.

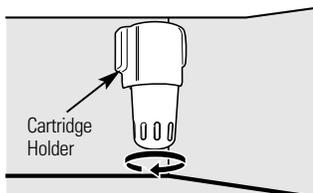
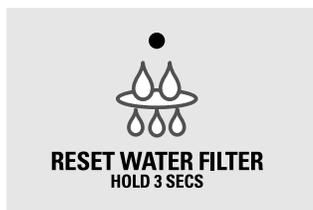
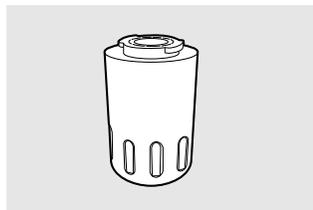
**NOTE:** A newly installed water filter cartridge may cause water to spurt from the dispenser.

### Filter Bypass Plug

You must use the filter bypass plug when a replacement filter cartridge is not available. The dispenser and the icemaker will not operate without the filter or filter bypass plug.

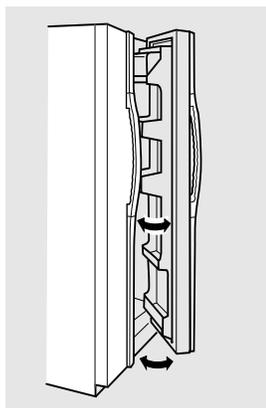
### Replacement Filters:

To order additional filter cartridges, contact your local distributor.



Place the top of the cartridge up inside the cartridge holder and slowly turn it to the right.

## About the refrigerator doors.



When the door is only partially open it will automatically close. Beyond this **stop** the door will stay open.

### Refrigerator Doors

The refrigerator doors may feel different than the ones you are used to. The special door opening/closing feature makes sure the doors close all the way and are securely sealed.

When opening and closing the door you will notice a **stop** position. If the door is opened past this **stop** point, the door will remain open to allow you to load and unload food more easily. When the door is only partially open, it will automatically close.

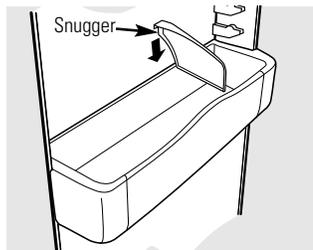
The resistance you feel at the **stop** position will be reduced as the door is loaded with food.

# About the shelves and bins.

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Not all features are on all models.

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Refrigerator bin

## Refrigerator Door Bins and Freezer Door Tilt-Out Bins

### Large Bins

The larger refrigerator door bins and freezer tilt-out door bins are adjustable.

**To remove:** Lift the front of the bin straight up, then lift up and out.

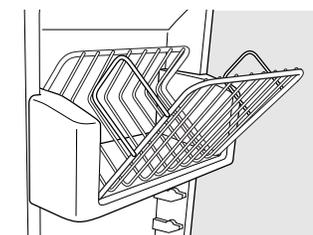
**To replace or relocate:** Engage the back side of the bin in the molded supports of the door. Then push down on the front of the bin. Bin will lock in place.

**The snagger** helps prevent tipping, spilling or sliding of small items stored on the door shelf. Place a finger on either side of the snagger near the rear and move it back and forth to fit your needs.

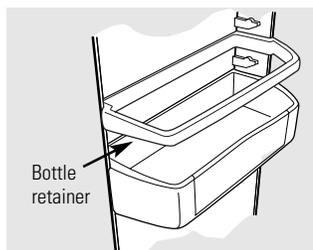
### Small Bins

**To remove:** Lift the front of the bin straight up then out.

**To replace:** Position the bin above the rectangular molded supports on the door. Then slide the bin down onto the support to lock it in place.



Freezer tilt-out bin

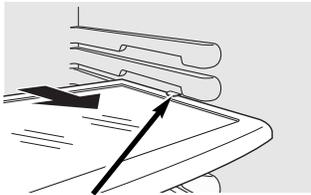


### Bottle Retainer (on some models)

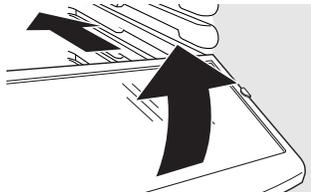
The bottle retainers are adjustable and keep tall items from tipping over.

**To remove:** Lift the front of the retainer straight up, then lift it up.

**To replace or relocate:** Engage the back of the bottle retainer in the molded supports on the door. Then push down on the front of the bottle retainer.



Press tab and pull shelf forward to remove



### Slide-Out Spillproof Shelf

The slide-out spillproof shelf allows you to reach items stored behind others. The special edges are designed to help prevent spills from dripping to lower shelves.

**To remove:**

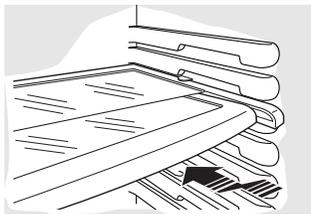
Slide the shelf out until it reaches the stop, then press down on the tab and slide the shelf straight out.

**To replace or relocate:**

Line the shelf up with the supports and slide it into place. The shelf can be repositioned when the door is at 90° or more. To reposition the shelf, slide the shelf past the stops and angle downward. Slide shelf down to the desired

position, line up with the supports and slide into place.

*Make sure you push the shelves all the way back in before you close the door.*

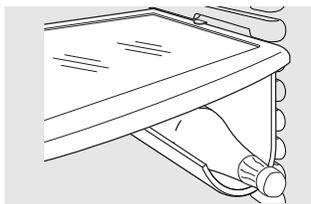


### QuickSpace™ Shelf

This shelf splits in half and slides under itself for storage of tall items on the shelf below.

This shelf can be removed and replaced or relocated just like Slide-Out Spillproof Shelves.

On some models, this shelf can not be used in the lowest position.

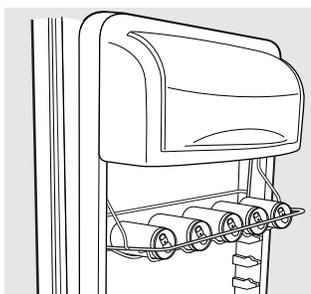
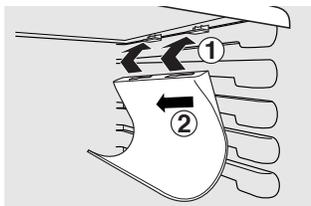


### Removable Beverage Rack

The beverage rack is designed to hold a bottle on its side. It can be attached to any slide-out shelf.

**To install:**

- 1 Line up the large part of the slots on the top of the rack with the tabs under the shelf.
- 2 Then slide the rack back to lock it in place.



### Door Beverage Rack (on some models)

This rack holds up to 5 cans.

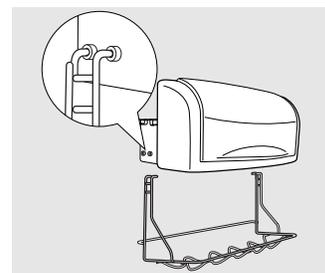
The rack hangs from the sides of the dairy bin.

**To remove:**

- 1 Empty the wine/beverage rack.
- 2 Holding the bottom of the dairy bin, lift the front straight up, then lift up and out.
- 3 To detach the rack from the dairy bin, pull the rack's side wires out of the holes on each side of the dairy bin.

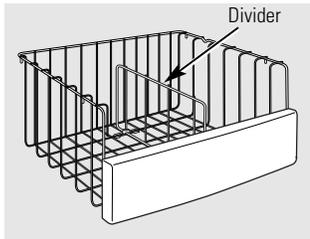
**To replace:**

- 1 Reattach the rack to the sides of the bin.
- 2 Engage the back side of the bin in the molded supports on the door. Then push down on the front of the bin. The bin will lock into place.



# About the shelves and bins.

Not all features are on all models.



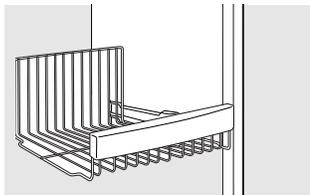
## Deep Freezer Baskets

**To remove**, push the basket all the way to the back of the freezer. Lift up until the back pins are disengaged. Lift the entire basket up and pull out.

**The divider** can be used to organize food packages. For large packages, simply fold down the divider.

*Make sure you push the baskets all the way back in before you close the door.*

**WARNING:** Poor performance may occur if freezer baskets are not used. Storage of items in the freezer without using baskets may result in poor temperature performance due to restrictions of air flow within the freezer compartment.

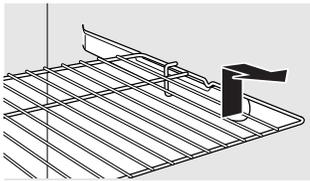


## Freezer Baskets

**To remove**, slide out to the **stop** position, lift the front past the stop position and slide out.

*Make sure you push the baskets all the way back in before you close the door.*

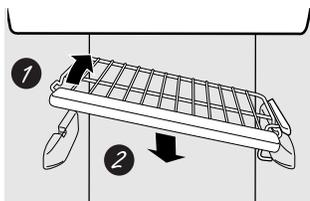
**WARNING:** Poor performance may occur if freezer baskets are not used. Storage of items in the freezer without using baskets may result in poor temperature performance due to restrictions of air flow within the freezer compartment.



## Slide-Out Freezer Shelves

**To remove**, slide out to the **stop** position, lift the front past the stop position and slide out.

*Make sure you push the shelves all the way back in before you close the door.*

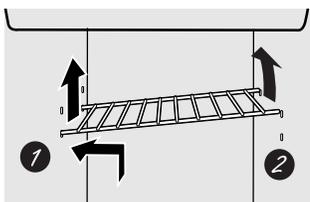


## Fixed Freezer Shelves

There are two types of fixed freezer shelves.

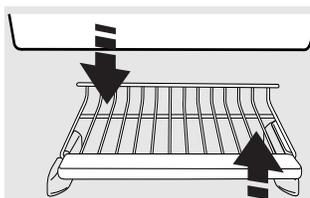
**To remove this type of shelf:**

- 1 Lift the shelf up at the left side.
- 2 Bring the shelf out.



**To remove this type of shelf:**

- 1 Lift up the left side of the shelf and slide it left into the center of the shelf supports.
- 2 Rotate the right side of the shelf up and out of the shelf supports.



**To remove this type of shelf:**

- Lift up the right side of the shelf and slide it to the right.
- On the 24' models, rotate the left side of the shelf up and out of the shelf supports.
- On the 25' models, rotate the left back corner of the shelf down and pull down to remove shelf.

# About the freezer compartment.

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## Loading the Freezer Compartment

Load so that at least 15 mm of space remains clear between stacks of packages and 15 mm to 25 mm of space between the top of any stack and any shelf or basket above it. Packages may hang over the front of shelves but must remain 15 mm from doors.

- Food to be frozen must not be placed in direct contact with food in storage. If food is to be frozen every day, it may be necessary to reduce the quantity to be frozen.
- If a quantity of food needs to be frozen, set the freezer control to its coldest setting. After the food is frozen, reset the freezer control to its initial position.
- Food is most quickly frozen on the middle three shelves of the freezer compartment and most slowly in the freezer door shelves.

- Do not store commercially quick-frozen food longer than the time recommended by the food manufacturers.
- If the power to the appliance is shut off for an extended time or if the refrigerating system fails, do not open the doors unless absolutely necessary. When it is necessary, close them as quickly as possible so the frozen food will stay frozen as long as possible.
- The freezer door storage shelves marked with a two-star label are only appropriate for the storage of previously frozen food.

**Effervescent drinks should not be stored in the freezer compartment.**

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## Freezer Performance

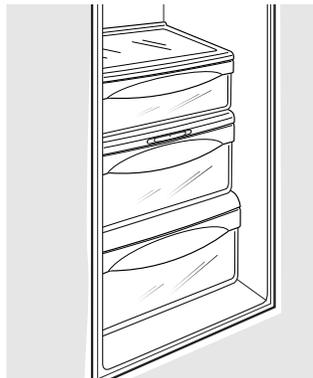
This Refrigerator/Freezer has an overall "Four Star"  rating.

Freezer performance is classified by star ratings defined by IEC 62552 STANDARD AND SUMMARY BELOW:

| CODE   | FREEZING-LOAD TEMP. (FOOD TEMPERATURE) |
|--|--|
|   | Below -6°C.                            |
|   | Below -12°C.                           |
|  or  | Below -18°C.                           |

## About the crispers and pans.

Not all features are on all models.



### Fruit and Vegetable Crispers

Excess water that may accumulate in the bottom of the drawers should be wiped dry.

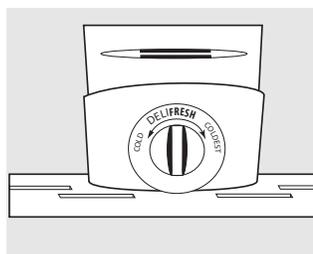
**On some models** the bottom drawer has a cover that slides back as the drawer is opened. This allows full access to the drawer. As the drawer is closed, the cover will slide forward into its original position.



### Adjustable Humidity Crispers

Slide the control all the way to the  (high) setting to provide high humidity recommended for most vegetables.

Slide the control all the way to the  (low) setting to provide lower humidity levels recommended for most fruits.



### Convertible Meat Pan

The convertible meat pan has its own cold air duct to allow a stream of cold air from the freezer compartment to flow to the pan.

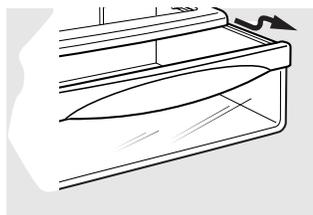
**The variable temperature control** regulates the air flow from the Climate Keeper.™

Set the control to the  (coldest) setting to store fresh meats.

Set the control to  (cold) to convert the pan to normal refrigerator temperature and provide extra vegetable storage space. The cold air duct is turned off. Variable settings between these extremes can be selected.

## About crisper removal.

Not all features are on all models.



### Crisper Removal

The top crispers can easily be removed by pulling the drawer straight out and lifting the drawer up and over the **stop** location.

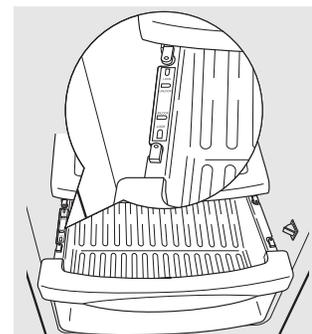
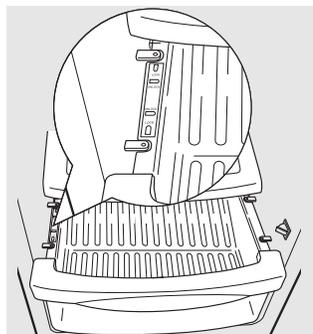
If the door prevents you from taking out the drawers, first try to remove the door bins. If this does not offer enough clearance, the refrigerator will need to be rolled forward until the door opens enough to slide the drawers out. In some cases, when you roll the refrigerator out, you will need to move the refrigerator to the left or right as you roll it out.

#### To remove the bottom crisper:

- 1 Pull the drawer out to the stop position.
- 2 Rotate all four swing locks to the unlock position.
- 3 Lift the front of the drawer up and out.

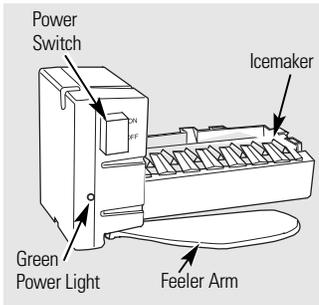
#### To replace the bottom crisper:

- 1 Make sure all four swing locks are in the unlock position.
- 2 Place the sides of the drawer into the drawer supports, making sure the swing locks fit on the drawer slots.
- 3 Lock all four swing locks by rotating them to the lock position.



# About the automatic icemaker.

A newly-installed refrigerator may take 12 to 24 hours to begin making ice.



## Automatic Icemaker

The icemaker will produce seven cubes per cycle—approximately 100–130 cubes in a 24-hour period, depending on freezer compartment temperature, room temperature, number of door openings and other use conditions.

**To access the icemaker:** Pull the shelf above the ice drawer straight out. Always be sure to replace the shelf.

If the refrigerator is operated before the water connection is made to the icemaker, set the power switch in the **O** position.

When the refrigerator has been connected to the water supply, set the power switch to the **I** position.

You will hear a buzzing sound each time the icemaker fills with water.

The icemaker will fill with water when it cools to  $-10^{\circ}\text{C}$ . A newly-installed refrigerator may take 12 to 24 hours to begin making ice cubes.

Throw away the first few batches of ice to allow the water line to clear.

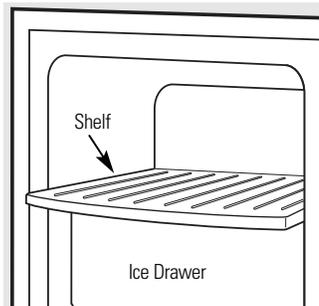
Be sure nothing interferes with the sweep of the feeler arm.

When the bin fills to the level of the feeler arm, the icemaker will stop producing ice. It is normal for several cubes to be joined together. If ice is not used frequently, old ice cubes will become cloudy, taste stale and shrink.

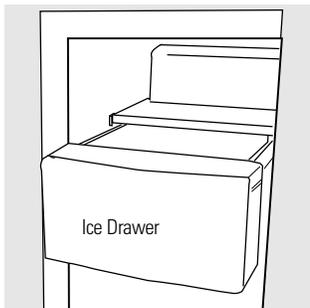
If ice cubes get stuck in the icemaker, the green power light will blink. To correct this, set the power switch to **O** and remove the cubes. Set the power switch to **I** to restart the icemaker. After the icemaker has been turned on again, there will be a delay of about 45 minutes before the icemaker resumes operation.

**NOTE:** In homes with lower-than-average water pressure, you may hear the icemaker cycle multiple times when making one batch of ice.

**⚠ WARNING:** Connect to potable water supply only. **Installation of the icemaker must be done by a qualified service technician.**



Pull the upper freezer shelf straight out to access the icemaker. Always be sure to replace the shelf. The shelf can be used for storage.

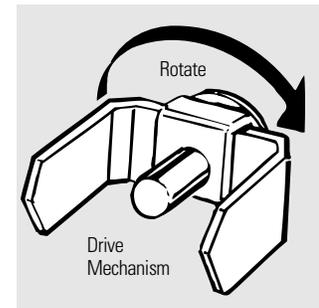


## Ice Storage Drawer

**To access ice,** pull the drawer forward.

**To remove:** Set the icemaker power switch to the **O (off)** position. Pull the drawer straight out and then lift past the **stop** position.

**To replace:** When replacing the drawer, be sure to press it firmly into place. If it does not go all the way back, remove it and rotate the drive mechanism  $1/4$  turn. Then push the drawer back again.



## About the ice and water dispenser. (on some models)



Spill Shelf

### To Use the Dispenser

Select **CUBED**, **CRUSHED** or **WATER**.

Press the glass gently against the top of the dispenser cradle.

The spill shelf is not self-draining. To reduce water spotting, the shelf and its grille should be cleaned regularly.

*If no water is dispensed when the refrigerator is first installed, there may be air in the water line system. Press the dispenser arm for at least two minutes to remove trapped air from the water line and to fill the water system. To flush out impurities in the water line, throw away the first six glassfuls of water.*

**CAUTION:** Never put fingers or any other objects into the ice crusher discharge opening.

### Locking the Dispenser



Press the **LOCK** or **LOCK CONTROLS** pad for 3 seconds to lock the dispenser and control panel. To unlock, press and hold the pad again for 3 seconds.

### Dispenser Light



The **LIGHT** pad turns the **night light** in the dispenser on and off. The light also comes on when the dispenser cradle is pressed. If the LED lights burn out, contact Factory Service.

### Door Alarm



Use **Door Alarm** to sound if either door is open for more than 3 minutes. The alarm will stop once the door is closed. For LCD models, a popup screen will appear. The alarm can be silenced by touching the LCD screen.

#### LCD Models:

**Access By:** Home > Options > Information and Settings > Settings > Door Alarm

**Access By:** Pressing **ON**.

**Deactivate By:** Pressing **OFF**.

#### Non-LCD Models:

Press the **SET FEATURES** pad once and **DOOR ALARM** will blink. Press **ON/OFF** and the door alarm will be set and the icon will turn solid. Press **ON/OFF** again to turn the alarm off.

### Quick Ice



When you need to speed up ice production, use the **Quick Ice** feature. While this feature is turned on, the freezer fan runs continuously for 48 hours, or until the feature is turned OFF. During this period, ice production will increase up to 40%. Models with

the integrated ice feature system require at **FIRST USE** at least half an 8 oz. glass of ice to be dispensed every 6 to 12 hours. This will help the icemaker fill the bucket properly so that dispensing is better.

#### How to Use

##### LCD Models:

**Access by:** Home > Options > Freezer Options > Quick Ice

**Activate by:** Pressing **ON**.

**Deactivate by:** Pressing **OFF**.

##### Non-LCD Models:

Press the **SET FEATURES** pad twice and **QUICK ICE** will blink. Press **ON/OFF** to turn the feature on, then again to turn it off.

### **Precise Fill** (on some models)

This water dispenser is equipped with a feature called "precise fill." This feature allows you to choose a precise amount of water (cups or ounces) that you would like dispensed. Pints and Liters are also available for LCD models.

#### **LCD Models**

**Access By:** Home > Options > Dispenser Options > Precise Fill > Set Amount

**Activate By:** Using the arrow buttons to select the desired amount. Press **MORE UNITS** to select between CUPS, OUNCES, PINTS or LITERS.

#### **Non-LCD Models**

1 Press the **PRECISE FILL CUPS/OZ** pad. The **WATER** pad will light and the **CRUSHED** and **CUBED** ice pads will turn off. The last unit used will be displayed.

2 Press the **PRECISE FILL** pad again to toggle between cups and ounces.

**If you selected OUNCES**, press the **▲** or **▼** pad to select the number of ounces you would like to have dispensed between 2–99 ounces. The default is 8 ounces.

**If you selected CUPS**, press the **▲** or **▼** pad to select the amount you would like to have dispensed. They are displayed as 0.25, 0.33, 0.5, 0.66 and 0.75, with the highest amount being 9.75 cups. The default is 1 cup. For liters, the amounts are displayed as 0.05 to 2.25 in increments of 0.05.

3 Press the cup against the cradle and water will begin dispensing. It will automatically stop when the amount set has been dispensed. The display will show the amount of water dispensed, beep, then reset after 5 seconds.

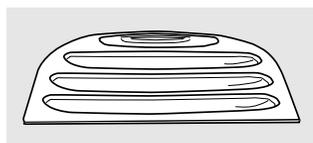
**NOTE:** Do not leave the dispenser unattended when water is being dispensed.

4 If you would like to stop dispensing water before the specified amount has been dispensed, just remove the cup from the cradle. The display will show the amount that has been dispensed for 5 seconds. If the cup switch is pressed again within that time, the dispenser will continue up to the set amount. If not, the display will return to the set amount.

### **Important Facts About Your Dispenser**

- Do not add ice from trays or bags to the storage drawer. It may not crush or dispense well.
- Avoid overfilling glass with ice and use of narrow glasses. Backed-up ice can jam the chute or cause the door in the chute to freeze shut. If ice is blocking the chute, poke it through with a wooden spoon.
- Beverages and foods should not be quick-chilled in the ice storage drawer. Cans, bottles or food packages in the storage drawer may cause the icemaker or auger to jam.
- To keep dispensed ice from missing the glass, put the glass close to, but not touching, the dispenser opening.
- Some crushed ice may be dispensed even though you selected **CUBED**. This happens occasionally when a few cubes accidentally get directed to the crusher.
- After crushed ice is dispensed, some water may drip from the chute.
- Sometimes a small mound of snow will form on the door in the ice chute. This condition is normal and usually occurs when you have dispensed crushed ice repeatedly. The snow will eventually evaporate.

## **Care and cleaning of the refrigerator.**



Dispenser drip area.

### **Cleaning the Outside**

**The dispenser drip area**, beneath the grille, should be wiped dry. Water left in this area may leave deposits. Remove the deposits by adding undiluted vinegar to the well. Soak until the deposits disappear or become loose enough to rinse away.

**The dispenser cradle.** Before cleaning, lock the dispenser by pressing and holding the **LOCK** or **LOCK CONTROLS** pad for 3 seconds. Clean with warm water and baking soda solution—about a tablespoon (15 ml) of baking soda to a quart (1 liter) of water. Rinse thoroughly and wipe dry.

**The door handles and trim.** Clean with a cloth dampened with soapy water. Dry with a soft cloth.

### **The stainless steel panels and door handles**

(on some models) can be cleaned with a commercially available stainless steel cleaner. A spray-on stainless steel cleaner works best.

Do not use appliance wax or polish on the stainless steel.

**Keep the outside clean.** Wipe with a clean cloth lightly dampened with kitchen appliance wax or mild liquid dish detergent. Dry and polish with a clean, soft cloth.

*Do not wipe the refrigerator with a soiled dish cloth or wet towel. These may leave a residue that can erode the paint. Do not use scouring pads, powdered cleaners, bleach or cleaners containing bleach because these products can scratch and weaken the paint finish.*

## Care and cleaning of the refrigerator.

---

### **Cleaning the Inside**

**To help prevent odors**, leave an open box of baking soda in the fresh food and freezer compartments.

#### **Unplug the refrigerator before cleaning.**

If this is not practical, wring excess moisture out of sponge or cloth when cleaning around switches, lights or controls.

Use warm water and baking soda solution—about a tablespoon (15 ml) of baking soda to a quart (1 liter) of water. This both cleans and neutralizes odors. Rinse and wipe dry.

**Use of any cleaning solution other than that which is recommended, especially those that contain petroleum distillates, can crack or damage the interior of the refrigerator.**

*Avoid cleaning cold glass shelves with hot water because the extreme temperature difference may cause them to break. Handle glass shelves carefully. Bumping tempered glass can cause it to shatter.*

*Do not wash any plastic refrigerator parts in the dishwasher.*

*The chill/thaw tray is dishwasher safe.*

---

### **Behind the Refrigerator**

Be careful when moving the refrigerator away from the wall. All types of floor coverings can be damaged, particularly cushioned coverings and those with embossed surfaces.

Pull the refrigerator straight out and return it to position by pushing it straight in. Moving the refrigerator in a side direction may result in damage to the floor covering or refrigerator.

*When pushing the refrigerator back, make sure you don't roll over the power cord or icemaker supply line.*

---

### **Preparing for Vacation**

For long vacations or absences, remove food and unplug the refrigerator. Clean the interior with a baking soda solution of 15 ml of baking soda to 1 liter of water. Leave the doors open.

Set the icemaker power switch to the **O** position and shut off the water supply to the refrigerator.

If the temperature can drop below freezing, have a qualified servicer drain the water supply system to prevent serious property damage due to flooding.

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### **Preparing to Move**

Secure all loose items such as shelves and drawers by taping them securely in place to prevent damage.

When using a hand truck to move the refrigerator, do not rest the front or back of the refrigerator against the hand truck. This could damage the refrigerator. Handle only from the sides of the refrigerator.

*Be sure the refrigerator stays in an upright position during moving.*

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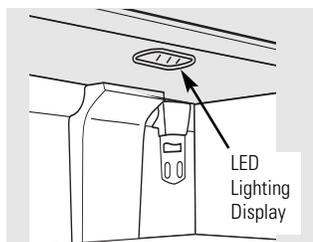
## Replacing the lights on models with LED lighting.

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Setting the controls to OFF does not remove power to the light circuit.

Not all features are on all models.

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### **Refrigerator Compartment** (on some models)

There is an LED lighting display in the top and sides of the fresh food compartment and in the side of the freezer compartment on some models.

If this assembly needs to be replaced, contact Factory Service.

# Trim kits and decorator panels.

For Built-In Style models

**Follow the Installation Instructions which comes with the Trim Kit package for details.  
Read these instructions completely and carefully.**



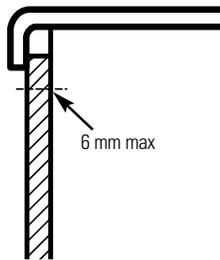
## Before You Begin

Some models are equipped with trim kits that allow you to install door panels.

### Panels less than 6 mm thick

When installing wood panels less than 6 mm thick, you need to create a filler panel, such as 3 mm cardboard, that will fit between the face of the door and the wood panel. If you are installing the pre-cut decorator panels, pre-cut filler panels are included in the kit. The combined thickness of the decorator or wood panel and the filler panel should be 6 mm.

Panels 6 mm thick or less



### 19 mm or Raised Panel

A raised panel design screwed or glued to a 6 mm thick backing, or a 19 mm routed board can be used. The raised portion of the panel must be fabricated to permit clearances of at least 5.1 cm from the handle side for fingertip clearance.

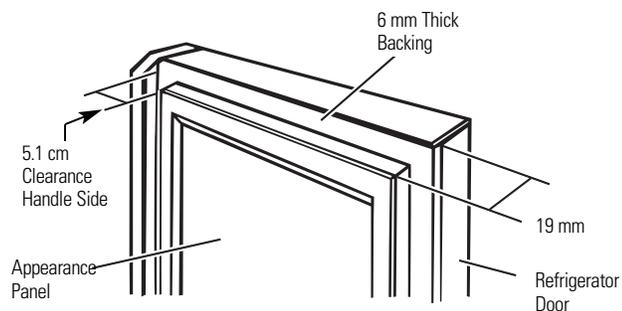
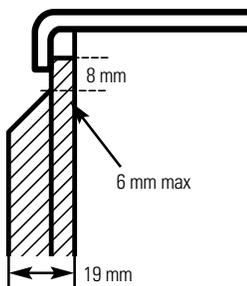
Panels thicker than 6mm, up to 19 mm max, will require that the outer 8 mm of panel perimeter be no thicker than 6 mm.

*Weight limitations for custom panels:*

*Refrigerator Door 17 kg max.*

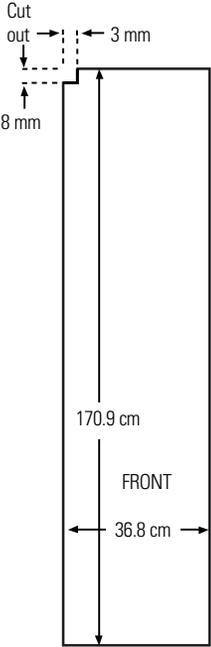
*Freezer Door 13 kg max.*

Panels thicker than 6 mm

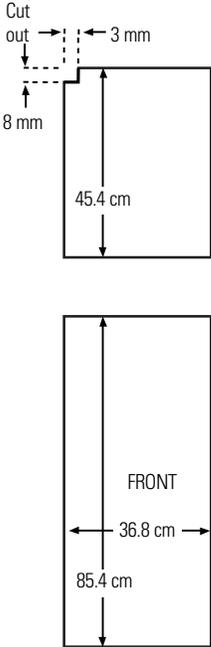


**Dimensions for Custom Wood Panels**

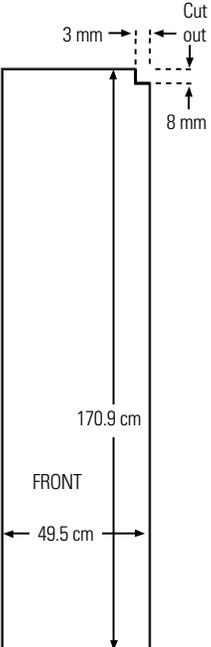
**Freezer Panel  
Without Dispenser**



**Freezer Panel  
With Dispenser**



**Refrigerator Panel**



**The areas at the top of the panels need to be cut out of the panels.**

# Inserting the door panels.

Read these instructions completely and carefully.

## 1 Insert the Freezer Panel and Refrigerator Panel.

Carefully push the freezer panel in until it slides into the slot behind the door handle. Push the filler panel (required with some door panels) in behind the decorator panel. Repeat for refrigerator panel.

If your model has a dispenser, this step only applies to the refrigerator panel and top freezer panel.

## 2 Insert the Bottom Freezer Panel (on dispenser models).

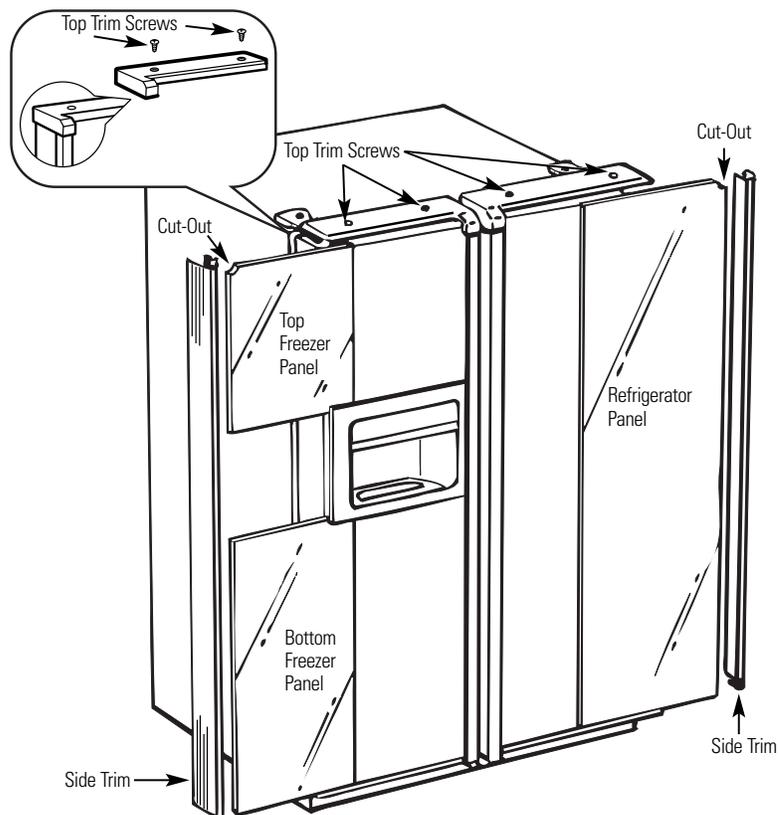
Carefully push the panel in until it slides into the slot behind the door handle. Push the filler panel (required with some door panels) in behind the decorator panel.

## 3 Attach the Top Trim on the Freezer and Refrigerator Doors.

The Top Trim can be found inside the refrigerator compartment.

With a T-20 Torxdriver, attach the Top Trim, using two screws on each Top Trim piece, to the top

of each door. Hand tighten only. Make sure that the top of each panel fits snugly behind the lip of the Top Trim.



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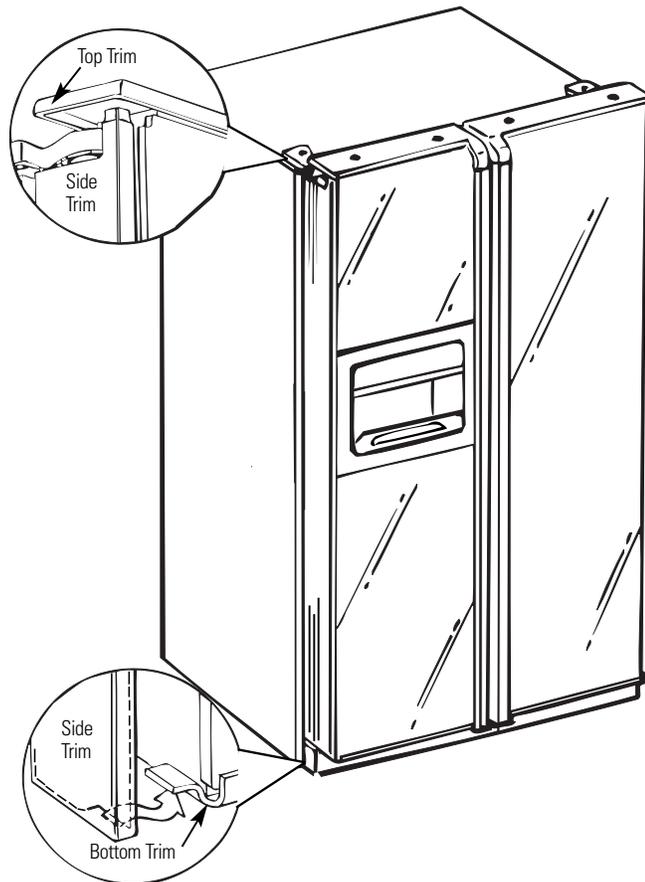
**4 Install the Side Trim.**

These pieces are tucked inside the refrigerator door handle.

*Do not remove the protective film on the outside of the Side Trim until the Side Trim is installed.*

Fit the bottom of the Side Trim under the Bottom Trim as illustrated.

Hold the Side Trim against the front face of the decorator panels and fit the Side Trim under the Top Trim. Make sure the Side Trim is fitted correctly and that you are satisfied with the appearance of all the parts.



# Removing and replacing the doors.

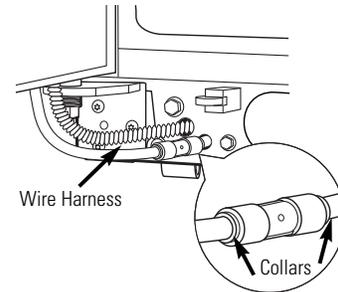
When installing or moving the refrigerator, the doors may need to be removed in order to fit the refrigerator through a doorway.

## Removing the Doors

**Make sure the doors are closed and the refrigerator is unplugged.**

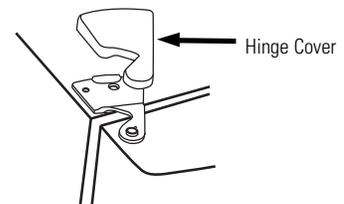
**1 Disconnect water line and wiring harness.**

Near the lower hinge on the freezer side, push in on the collars at each end of the coupling, and pull the water line tubing from the coupling. Also, disconnect wiring harness. Pull the water line and the harness through the lower rail.



**2 Remove the hinge covers and the hinges.**

In order to access the hinges, the hinge covers need to be removed. Remove the cover by grasping it on the sides, near the back of the cover. Push back on the cover and lift up at the back, then the front.



**NOTE:** DO NOT use a screwdriver to remove the cover. BE CAREFUL not to break the rear retaining tab on the hinge cover. Remove the hinges using a Torx T-20.

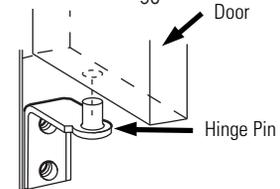
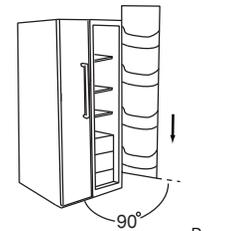
**3 Remove the doors.**

Carefully rotate the door to 90°. Guiding the disconnected water line and wiring harness, lift the door straight up.

**NOTE:** Not lifting the door straight up may damage the bottom hinge. Place doors on a protected surface.

**NOTE:** Be careful not to pinch the water tubing and the wire harness at the bottom of the door.

**NOTE:** Do not allow the connector to contact the floor. Hard contact can damage the connector. See "Replacing the Doors."



## Replacing the Doors

**1 Place doors on bottom hinges.**

With the door at 90°, lower the door straight down onto the bottom hinge. Carefully close the door.

**NOTE:** Not lowering the door straight down onto the bottom hinge may damage the hinge.

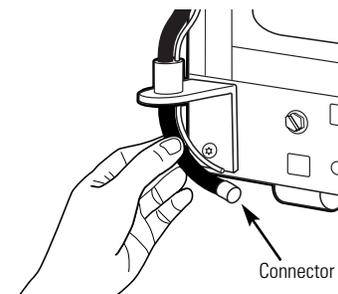
**NOTE:** Do not allow the connector to contact the floor. Hard contact can damage the connector.

**2 Replace top hinges and hinge covers.**

Reinstall the top hinges using a Torx T-20. Replace the hinge covers. If the doors are not level, adjust the bottom right hinge with a 7/16" open ended wrench.

**3 Reconnect water line and wiring harness.**

Insert water tubing back into coupling, making sure the tubing is pushed far enough into the coupling so that you no longer see the mark on the tubing. Reconnect the wiring harness.



**4 Turn on the water supply and plug the refrigerator back in.**

# Installation Instructions

# Refrigerator

Models 24 & 25

## BEFORE YOU BEGIN

Read these instructions completely and carefully.

- **IMPORTANT** – Save these instructions for local inspector's use.
- **IMPORTANT** – Observe all governing codes and ordinances.
- **Note to Installer** – Be sure to leave these instructions with the Consumer.
- **Note to Consumer** – Keep these instructions for future reference.
- **Skill level** – Installation of this appliance requires basic mechanical skills.
- **Completion time** – Refrigerator Installation 15 minutes.
- Proper installation is the responsibility of the installer.
- Product failure due to improper installation is not covered under the Warranty.

## WATER SUPPLY TO THE ICEMAKER (ON SOME MODELS)

If the refrigerator has an icemaker, it will have to be connected to a cold water line. An approved water supply kit is available at extra cost from your local distributor.

Maximum permissible inlet water pressure–8.2 bars.  
Minimum permissible inlet water pressure–2.8 bars.

Installation of the icemaker must be done by a qualified service technician.

## REFRIGERATOR LOCATION

- Do not install the refrigerator where the temperature will go below 16°C because it will not run often enough to maintain proper temperatures.
- Do not install the refrigerator where the temperature will go above 37°C because it will not perform properly.
- Install it on a floor strong enough to support it fully loaded.

## CLEARANCES

Allow the following clearances for ease of installation, proper air circulation and plumbing and electrical connections:

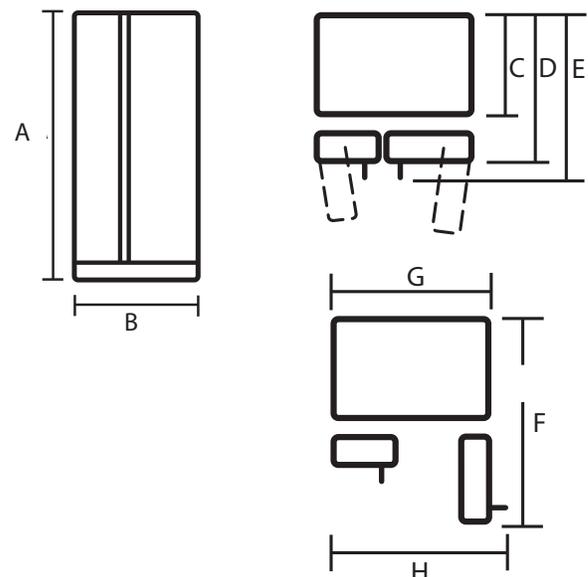
24' and 25'

- **Sides** 5 mm
- **Top** 25 mm
- **Back** 25 mm

## DIMENSIONS

|     | 24BIS   | 25BIS   |
|-----|---------|---------|
| A*  | 1766 mm | 1832 mm |
| B   | 912 mm  | 912 mm  |
| C   | 607 mm  | 607 mm  |
| D   | 680 mm  | 689 mm  |
| E** | 750 mm  | 753 mm  |
| F   | 1160 mm | 1169 mm |
| G   | 910 mm  | 910 mm  |
| H** | 985 mm  | 970 mm  |

\*Height to top of hinge  
\*\*Includes handle



# Installation Instructions

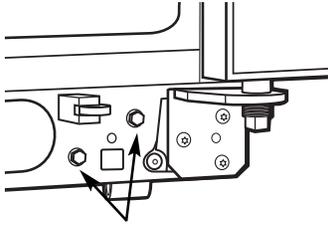
## ROLLERS

The rollers have 3 purposes:

- Rollers adjust so the door closes easily when opened about halfway. [Raise the front about 5/8" (16 mm) from the floor.]
- Rollers adjust so the refrigerator is firmly positioned on the floor and does not wobble.
- Rollers allow you to move the refrigerator away from the wall for cleaning.

Final leveling adjustments should be made after the refrigerator has been installed.

To adjust the rollers on 24' and 25' models:

- 1 Remove the base grille by opening the doors, removing the screws at each end, and pulling it straight out.
- 2 Turn the front roller adjusting screws **clockwise to raise** the refrigerator, **counterclockwise to lower** it. Use a 3/8" hex socket or wrench, or an adjustable wrench.

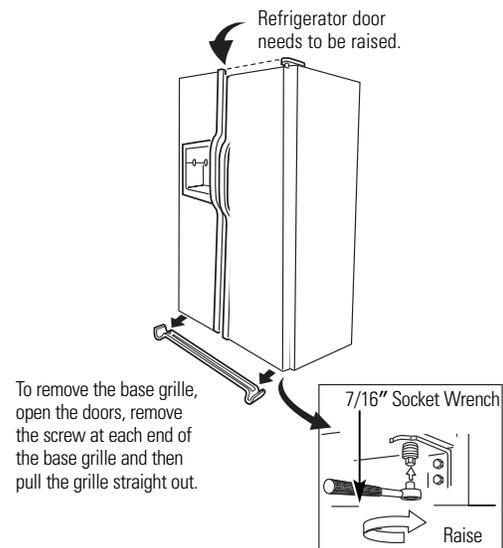
Roller adjusting screws
- 3 These models also have rear adjustable rollers so you can align the refrigerator with your kitchen cabinets. Use a 3/8" socket wrench to turn the screws for the rear rollers—**clockwise to raise** the refrigerator, **counterclockwise to lower** it.
- 4 Replace the base grille.

## DOOR ALIGNMENT

After leveling, make sure that the refrigerator door is 1/16" higher than the freezer door.

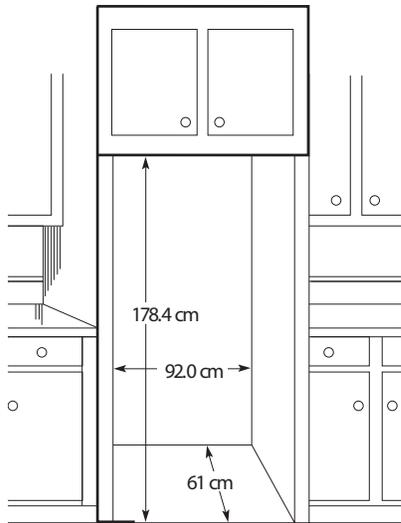
To align the doors, adjust the refrigerator door.

- 1 Using a 7/16" socket wrench, turn the door adjusting screw to the right to raise the door, to the left to lower it. (A nylon plug, imbedded in the threads of the pin, prevents the pin from turning unless a wrench is used.)
- 2 After one or two turns of the wrench, open and close the refrigerator door and check the alignment at the top of the doors.



# Installation Instructions

## DIMENSIONS AND SPECIFICATIONS (for Built-In Style models)



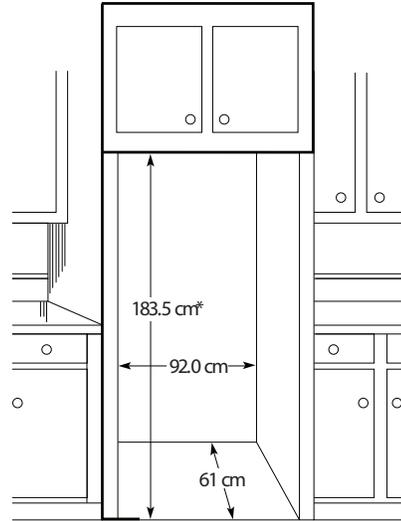
Water                      Electrical

19 mm Airspace  
13 mm Gap + 6 mm  
(Wall Plates)

61 cm  
Cabinet

63.5 cm  
Countertop

## DIMENSIONS AND SPECIFICATIONS (for 25' Built-In Style models)



\*183.5 cm required for full adjustment of mobility wheels. If cabinets installed above refrigerator have doors that are flush to the top of the opening for the refrigerator, then an additional 3.2 mm may be required to provide clearance for cabinet doors to open freely.

# Installation Instructions

## INSTALLING THE WATER LINE

### BEFORE YOU BEGIN

The water line installation is not warranted by the refrigerator or icemaker manufacturer. Follow these recommendations carefully to minimize the risk of expensive water damage.

Water hammer (water banging in the pipes) in house plumbing can cause damage to refrigerator parts and lead to water leakage or flooding. Call a qualified plumber to correct water hammer before installing the water supply line to the refrigerator.

To prevent burns and product damage, do not hook up the water line to the hot water line.

If you use your refrigerator before connecting the water line, make sure the icemaker power switch is in the **O (off)** position.

Do not install the icemaker tubing in areas where temperatures fall below freezing.

When using any electrical device (such as a power drill) during installation, be sure the device is insulated or wired in a manner to prevent the hazard of electric shock.

**All installations must be in accordance with local plumbing code requirements.**

**Installation of the icemaker must be done by a qualified service technician.**

**⚠ WARNING!** Connect to potable water supply only.

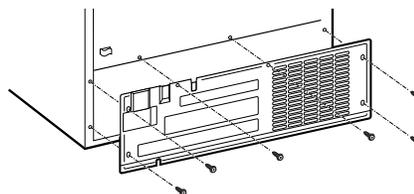
### 1 CONNECT THE TUBING TO THE REFRIGERATOR

#### NOTES:

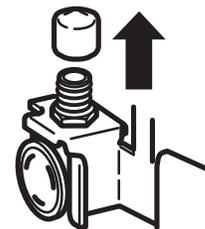
- Before making the connection to the refrigerator, be sure the refrigerator power cord is not plugged into the wall outlet.
- We recommend installing a water filter if your water supply has sand or particles that could clog the screen of the refrigerator's water valve. Install it in the water line near the refrigerator.

### 1 CONNECT THE TUBING TO THE REFRIGERATOR (CONT.)

Some models have the refrigerator connection at the end of tubing located outside the compressor compartment access cover. On other models, the compressor compartment access cover must be removed in order to access the refrigerator connection at the water valve.



On models using the refrigeration connection at the water valve, remove the plastic flexible cap.

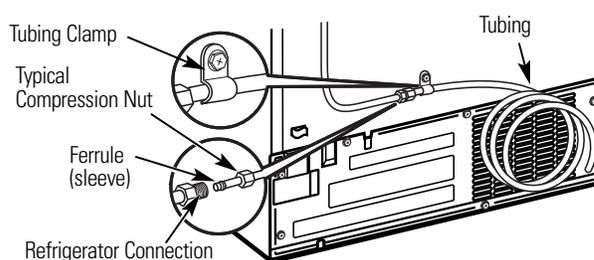
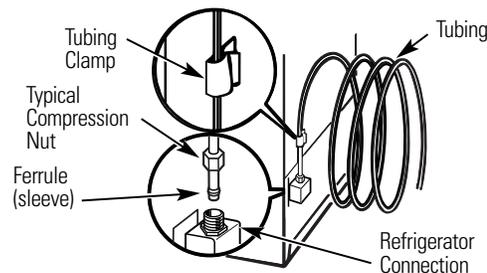


Place the compression nut and ferrule (sleeve) onto the end of the tubing as shown.

Insert the end of the tubing into the water valve connection as far as possible. While holding the tubing, tighten the fitting.

Fasten the tubing into the clamp provided to hold it in a vertical position. You may need to pry open the clamp.

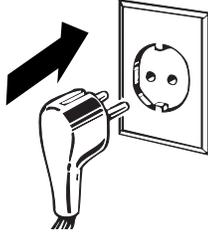
**One of the illustrations below will look like the connection on your icemaker.**



# Installation Instructions

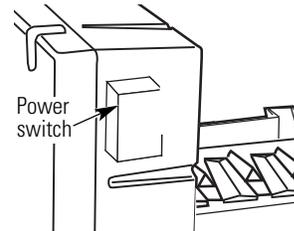
## 2 TURN THE WATER ON AND PLUG IN THE REFRIGERATOR

Arrange the coil of tubing so that it does not vibrate against the back of the refrigerator or against the wall. Push the refrigerator back to the wall.



## 3 START THE ICEMAKER

Set the icemaker power switch to the *I* position. The icemaker will not begin to operate until it reaches its operating temperature of  $-9^{\circ}\text{C}$  or below. It will then begin operation automatically if the icemaker power switch is in the *I* position.



**NOTE:** In lower water pressure conditions, the water valve may turn on up to 3 times to deliver enough water to the icemaker.

## Normal operating sounds.

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Newer refrigerators sound different from older refrigerators. Modern refrigerators have more features and use newer technology.

**Do you hear what I hear? These sounds are normal.**

### **HUMMM... WHOOSH...**

- The new high efficiency compressor may run faster and longer than your old refrigerator and you may hear a high-pitched hum or pulsating sound while it is operating.
- Sometimes the refrigerator runs for an extended period, especially when the doors are opened frequently. This means that the **Frost Guard™** feature is working to prevent freezer burn and improve food preservation.
- You may hear a whooshing sound when the doors close. This is due to pressure equalizing within the refrigerator.



- You may hear the fans spinning at high speeds. This happens when the refrigerator is first plugged in, when the doors are opened frequently or when a large amount of food is added to the refrigerator or freezer compartments. The fans are helping to maintain the correct temperatures.
- If either door is open for over 3 minutes, you may hear the fans come on in order to cool the light bulbs.
- The fans change speeds in order to provide optimal cooling and energy savings.
- You may hear the fan running after selecting one of the **CustomCool™** settings.

### **CLICKS, POPS, CRACKS and CHIRPS**

- You may hear cracking or popping sounds when the refrigerator is first plugged in. This happens as the refrigerator cools to the correct temperature.
- Electronic dampers click open and closed to provide optimal cooling and energy savings.
- The compressor may cause a clicking or chirping sound when attempting to restart (this could take up to 5 minutes).
- The electronic control board may cause a clicking sound when relays activate to control refrigerator components.
- Expansion and contraction of cooling coils during and after defrost can cause a cracking or popping sound.
- On models with an icemaker, after an icemaking cycle, you may hear the ice cubes dropping into the ice bucket.

### **WATER SOUNDS**



- The flow of refrigerant through the freezer cooling coils may make a gurgling noise like boiling water.
- Water dropping on the defrost heater can cause a sizzling, popping or buzzing sound during the defrost cycle.
- A water dripping noise may occur during the defrost cycle as ice melts from the evaporator and flows into the drain pan.
- Closing the door may cause a gurgling sound due to pressure equalization.



For additional information on normal icemaker and dispenser operating sounds, see the **About the automatic icemaker** and **About the ice and water dispenser** sections.

## Before you call for service...



### Troubleshooting Tips

Save time and money! Review the charts on the following pages first and you may not need to call for service.

| <b>Problem</b>  | <b>Possible Causes</b>   | <b>What To Do</b>  |
|---|--|--|
| <b>Refrigerator does not operate</b>  | Refrigerator in defrost cycle.   | • Wait about 30 minutes for defrost cycle to end.                              |
|   | Either or both controls set to 0 (off).  | • Set the controls to a temperature setting.                                   |
|   | Refrigerator is unplugged.   | • Push the plug completely into the outlet.                                    |
|   | The fuse is blown/circuit breaker is tripped.  | • Replace fuse or reset the breaker.   |
|   | The refrigerator is in showroom mode.  | • Unplug the refrigerator and plug it back in.                                 |
| <b>Vibration or rattling (slight vibration is normal)</b>   | Rollers need adjusting.  | • See <i>Rollers</i> .   |
| <b>Motor operates for long periods or cycles on and off frequently. (Modern refrigerators with more storage space and a larger freezer require more operating time. They start and stop often to maintain even temperatures.)</b> | Normal when refrigerator is first plugged in.  | • Wait 24 hours for the refrigerator to completely cool down.                  |
|   | Often occurs when large amounts of food are placed in refrigerator.                            | • This is normal.  |
|   | Door left open.  | • Check to see if package is holding door open.                                |
|   | Hot weather or frequent door openings.   | • This is normal.  |
|   | Temperature controls set at the coldest setting.   | • See <i>About the controls</i> .  |
| <b>Refrigerator or freezer compartment too warm</b>   | Temperature control not set cold enough.   | • See <i>About the controls</i> .  |
|   | Warm weather or frequent door openings.  | • Set the temperature control one step colder. See <i>About the controls</i> . |
|   | Door left open.  | • Check to see if package is holding door open.                                |
| <b>Frost or ice crystals on frozen food (frost within package is normal)</b>  | Door left open.  | • Check to see if package is holding door open.                                |
|   | Too frequent or too long door openings.  |  |
| <b>Divider between refrigerator and freezer compartments feels warm</b>   | Automatic energy saver system circulates warm liquid around front edge of freezer compartment. | • This helps prevent condensation on the outside.                              |
| <b>Automatic icemaker does not work</b>   | Icemaker power switch is in the off position.  | • Set the power switch to the on position.                                     |
|   | Water supply turned off or not connected.  | • See <i>Installing the water line</i> .                                       |
|   | Freezer compartment too warm.  | • Wait 24 hours for the refrigerator to completely cool down.                  |
|   | Piled up cubes in the storage bin cause the icemaker to shut off.                              | • Level cubes by hand.   |
|   | Ice cubes stuck in icemaker. (Green power light on icemaker blinking).                         | • Turn off the icemaker, remove cubes and turn the icemaker back on.           |

## Before you call for service...

| <b>Problem</b>  | <b>Possible Causes</b>  | <b>What To Do</b>  |
|---|---|--|
| <b>Frequent "buzzing" sound</b>                       | Icemaker power switch is in the on position, but the water supply to the refrigerator has not been connected. | <ul style="list-style-type: none"> <li>• Set the power switch to the off position. Keeping it in the on position will damage the water valve.</li> </ul>   |
| <b>Ice cubes have odor/taste</b>                      | Ice storage bin needs cleaning.   | <ul style="list-style-type: none"> <li>• Empty and wash bin. Discard old cubes.</li> </ul>   |
|   | Food transmitting odor/taste to ice cubes.  | <ul style="list-style-type: none"> <li>• Wrap foods well.</li> </ul>   |
|   | Interior of refrigerator needs cleaning.  | <ul style="list-style-type: none"> <li>• See <i>Care and cleaning</i>.</li> </ul>  |
| <b>Small or hollow cubes</b>                          | Water filter clogged.   | <ul style="list-style-type: none"> <li>• Replace filter cartridge with new cartridge or with plug.</li> </ul>  |
| <b>Slow ice cube freezing</b>                         | Door left open.   | <ul style="list-style-type: none"> <li>• Check to see if package is holding door open.</li> </ul>  |
|   | Temperature control not set cold enough.  | <ul style="list-style-type: none"> <li>• See <i>About the controls</i>.</li> </ul>   |
| <b>Cube dispenser does not work</b>                   | Icemaker turned off or water supply turned off.   | <ul style="list-style-type: none"> <li>• Turn on icemaker or water supply.</li> </ul>  |
|   | Ice cubes are frozen to icemaker feeler arm.  | <ul style="list-style-type: none"> <li>• Remove cubes.</li> </ul>  |
|   | Irregular ice clumps in storage container.  | <ul style="list-style-type: none"> <li>• Break up with fingertip pressure and discard remaining clumps.</li> <li>• Freezer may be too warm. Adjust the freezer control to a colder setting, one position at a time, until clumps do not form.</li> </ul> |
|   | Dispenser is <b>LOCKED</b> .  | <ul style="list-style-type: none"> <li>• Press and hold the <b>LOCK CONTROL</b> pad for 3 seconds.</li> </ul>  |
| <b>Water has poor taste/odor</b>                      | Water dispenser has not been used for a long time.  | <ul style="list-style-type: none"> <li>• Dispense water until all water in system is replenished.</li> </ul>   |
| <b>Water in first glass is warm</b>                   | Normal when refrigerator is first installed.  | <ul style="list-style-type: none"> <li>• Wait 24 hours for the refrigerator to completely cool down.</li> </ul>  |
|   | Water dispenser has not been used for a long time.  | <ul style="list-style-type: none"> <li>• Dispense water until all water in system is replenished.</li> </ul>   |
|   | Water system has been drained.  | <ul style="list-style-type: none"> <li>• Allow several hours for replenished supply to chill.</li> </ul>   |
| <b>Water dispenser does not work</b>                  | Water supply line turned off or not connected.  | <ul style="list-style-type: none"> <li>• See <i>Installing the water line</i>.</li> </ul>  |
|   | Water filter clogged.   | <ul style="list-style-type: none"> <li>• Replace filter cartridge or remove filter and install plug.</li> </ul>  |
|   | Air may be trapped in the water system.   | <ul style="list-style-type: none"> <li>• Press the dispenser arm for at least two minutes.</li> </ul>  |
|   | Dispenser is <b>LOCKED</b> .  | <ul style="list-style-type: none"> <li>• Press and hold the <b>LOCK CONTROL</b> pad for 3 seconds.</li> </ul>  |
| <b>Water spurting from dispenser</b>                  | Newly-installed filter cartridge.   | <ul style="list-style-type: none"> <li>• Run water from the dispenser for 3 minutes (about six liters).</li> </ul>   |
| <b>Water is not dispensed but icemaker is working</b> | Water in reservoir is frozen.   | <ul style="list-style-type: none"> <li>• Call for service.</li> </ul>  |
|   | Refrigerator control setting is too cold.   | <ul style="list-style-type: none"> <li>• Set to a warmer setting.</li> </ul>   |
| <b>No water or ice cube production</b>                | Supply line or shutoff valve is clogged.  | <ul style="list-style-type: none"> <li>• Call a plumber.</li> </ul>  |
|   | Water filter clogged.   | <ul style="list-style-type: none"> <li>• Replace filter cartridge or remove filter and install plug.</li> </ul>  |
|   | Dispenser is <b>LOCKED</b> .  | <ul style="list-style-type: none"> <li>• Press and hold the <b>LOCK CONTROL</b> pad for 3 seconds.</li> </ul>  |

| <b>Problem</b>   | <b>Possible Causes</b>  | <b>What To Do</b>  |
|--|---|--|
| <i>CUBED ICE was selected but CRUSHED ICE was dispensed</i>  | Last setting was <b>CRUSHED ICE</b> .   | <ul style="list-style-type: none"> <li>• A few cubes were left in the crusher from the previous setting. This is normal.</li> </ul>  |
| <i>Orange glow in the freezer</i>  | Defrost heater is on.   | <ul style="list-style-type: none"> <li>• This is normal.</li> </ul>  |
| <i>Refrigerator has odor</i>   | Foods transmitting odor to refrigerator.  | <ul style="list-style-type: none"> <li>• Foods with strong odors should be tightly wrapped.</li> <li>• Keep an open box of baking soda in the refrigerator; replace every three months.</li> </ul>                         |
|  | Interior needs cleaning.  | <ul style="list-style-type: none"> <li>• See <i>Care and cleaning</i>.</li> </ul>  |
| <i>Door not closing properly</i>   | Door gasket on hinge side sticking or folding over.   | <ul style="list-style-type: none"> <li>• Apply paraffin wax to the face of the gasket.</li> </ul>  |
|  | A door bin is hitting a shelf inside the refrigerator.  | <ul style="list-style-type: none"> <li>• Move the door bin up one position.</li> </ul>   |
| <i>Moisture forms on outside of refrigerator</i>   | Not unusual during periods of high humidity.  | <ul style="list-style-type: none"> <li>• Wipe surface dry.</li> </ul>  |
| <i>Moisture collects inside (in humid weather, air carries moisture into refrigerator when doors are opened)</i> | Too frequent or too long door openings.   |  |
| <i>Interior light does not work</i>  | No power at outlet.   | <ul style="list-style-type: none"> <li>• Replace fuse or reset the breaker.</li> </ul>   |
|  | LED lights.   | <ul style="list-style-type: none"> <li>• Call for service.</li> </ul>  |
| <i>Water on kitchen floor or on bottom of freezer</i>  | Cubes jammed in chute.  | <ul style="list-style-type: none"> <li>• Poke ice through with a wooden spoon.</li> </ul>  |
| <i>Hot air from bottom of refrigerator</i>   | Normal air flow cooling motor. In the refrigeration process, it is normal that heat be expelled in the area under the refrigerator. Some floor coverings are sensitive and will discolor at these normal and safe temperatures. |  |
| <i>Refrigerator never shuts off but the temperatures are OK</i>  | Adaptive defrost keeps compressor running during door openings.   | <ul style="list-style-type: none"> <li>• This is normal. The refrigerator will cycle off after the door remains closed for 2 hours.</li> </ul>   |
| <i>Refrigerator beeping</i>  | Door open.  | <ul style="list-style-type: none"> <li>• Close door.</li> </ul>  |
| <i>Food isn't thawing/chilling</i>   | Packaging.  | <ul style="list-style-type: none"> <li>• Increase time or re-package in plastic.</li> </ul>  |
|  | Wrong weight selected.  | <ul style="list-style-type: none"> <li>• Select a larger weight.</li> </ul>  |
|  | Item with high fat content.   | <ul style="list-style-type: none"> <li>• Select a larger weight.</li> </ul>  |
|  | Not using Chill/Thaw tray.  | <ul style="list-style-type: none"> <li>• Place items on tray and allow space in between items for better air flow.</li> </ul>  |
| <i>Actual temperature not equal to Set temperature</i>   | Unit just plugged in.   | <ul style="list-style-type: none"> <li>• Allow 24 hours for system to stabilize.</li> </ul>  |
|  | Door open for too long.   | <ul style="list-style-type: none"> <li>• Allow 24 hours for system to stabilize.</li> </ul>  |
|  | Warm food added to refrigerator.  | <ul style="list-style-type: none"> <li>• Allow 24 hours for system to stabilize.</li> </ul>  |
|  | Defrost cycle is in process.  | <ul style="list-style-type: none"> <li>• Allow 24 hours for system to stabilize.</li> </ul>  |
| <i>Select Temp feature is not working</i>  | Refrigerator compartment temperature control is set at warmest setting.   | <ul style="list-style-type: none"> <li>• This is normal. In order to minimize energy usage, the <b>Select Temp</b> feature is disabled when the refrigerator temperature control is set at the warmest setting.</li> </ul> |

# Special Safety Instructions for Australia and New Zealand.

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(in addition to other information in Owner's Manual)



## IMPORTANT SAFETY INSTRUCTIONS

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To reduce the risk of personal injury or damage to property, follow basic safety precautions when using this refrigerator, including the following:

When using any Electrical Product, basic precautions should always be followed, including the following:

**READ THESE INSTRUCTIONS CAREFULLY BEFORE USING THE REFRIGERATOR. KEEP THE INSTRUCTIONS HANDY FOR FUTURE REFERENCE.**

- **IMPORTANT:** Always operate the refrigerator from a power source of the same Voltage, Frequency and Rating as indicated on the refrigerator identification plate. Operate the refrigerator from an Earthed (Grounded) 3 pin power outlet fully accessible when the refrigerator is located in its normal operating position.
- Close supervision is necessary when any electrical product is used by or operated near children or infirm persons; young children should be supervised to ensure that they do **not** play with the refrigerator.
- **IMPORTANT:** Do not operate the refrigerator with a damaged Supply cord or Plug. If it is damaged it must be replaced by the manufacturer, distributor or its service agent or a similarly qualified person in order to avoid a hazard. Special tools are required to replace the Supply flexible cord.

- **WARNING:** Avoid the use of extension cords. If it is necessary to use an extension cord, prior to its use, make sure the extension cord is safe to use, capable of handling the electrical load of the product (refer to Product identification plate) and has been checked and tested by your electricity supplier or a qualified technician.

To avoid becoming entangled in the cord, **never** lay it through or along a walkway or thoroughfare.

- Do **not** allow the cord to hang over the edge of a bench top where it may be grabbed by children or become entangled with the user.

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## Installing the Water Line

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For Australian and New Zealand installation, read these instructions completely and carefully.

### Before You Begin

- **IMPORTANT:** Government legislation and Codes in most States and Territories of Australia require installation by a licensed plumber. The installation must conform to Australian Standard AS 3500.1 Water supply.
- Water hammer (water banging in the pipes) in house plumbing can cause damage to the refrigerator parts and lead to water leakage or flooding. Call a qualified plumber to correct water hammer before installing the water supply line to the refrigerator.
- To prevent burns and refrigerator damage, do not hook up the water line to the hot water line.
- If you use your refrigerator before connecting the water line, make sure the icemaker power switch is set to the **O** position.
- Do not install the icemaker tubing in areas where the temperatures fall below freezing.

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### Shut Off the Main Water Supply

For models fitted with an icemaker, a **water supply kit** (containing flexible tubing and fittings) is supplied with the refrigerator.

The water pressure must be between 138 and 827 kPa on models without a water filter fitted and between 275 and 827 kPa on models with a water filter fitted.

Turn **Off** the water and open a low tap to drain the water from the pipe.

Complying with the plumbing codes, install a suitable branch fitting (not supplied) to the cold water supply.

Extend the branch to a suitable location adjacent to the refrigerator when it is located in its operating position. Terminate the branch with a shutoff valve (not supplied).

**IMPORTANT:** The shut-off valve should be accessible (such as in an adjacent cupboard, as close to the wall as possible) when the refrigerator is in its normal operating position.

If your water supply pressure is higher than 690 kPa during the day (if so, it may reach higher levels at night), install a suitable Pressure limiting valve (not supplied), after the shut-off valve, making sure the “flow arrows” on the body of the device face the same direction as the water flow.

If necessary, assemble a suitable fitting (not supplied) to the up-stream end of the shutoff valve (or pressure limiting valve) for attachment of the fitting supplied with the water supply kit.

**NOTE:** PTFE tape should be used for a water tight seal when assembling all the above fittings.

Do **not** turn the water supply **On** at this time.

# Special Installation Instructions for Australia and New Zealand.

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## Installing the Water Line (cont.)

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### Connecting the Tubing to the Shutoff Valve

Attach the fitting with the male thread supplied with the water supply kit to the shutoff valve (or pressure limiting valve, if fitted), and tighten.

**NOTE:** PTFE tape should be used for a water tight seal when assembling all the above fittings.

Route the tubing through a hole drilled in the side of the cupboard as close to the wall as possible.

*Make sure there is sufficient length of tubing [approximately 240 cm coiled into 3 turns of approximately 25 cm] to allow the refrigerator to move out from the wall after installation.*

Insert and push the end of the tubing into the fitting as far as possible.

With the free end of the tubing located in a suitable container, turn the main water supply **On** and flush out the tubing until the water is clear.

Turn **Off** the shutoff valve after approximately 1 litre of water has been flushed through the tubing.

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### Connecting the Tubing to the Refrigerator

*Before making the connection to the refrigerator, be sure the power is turned **OFF** and the power cord is disconnected from the Power Outlet.*

If your refrigerator does not include a water filter, we recommend installing one in the water line near the refrigerator if your water supply has sand or particles that could clog the screen of the refrigerator's water valve.

Remove the refrigerator access cover.

Remove the plastic flexible cap from the water valve (refrigerator connection).

Attach the fitting with the female thread supplied with the water supply kit to the water valve and tighten.

Insert and push the end of the tubing into the fitting as far as possible.

Fasten the tubing into the clamp provided to hold it in position. You may need to pry open the clamp.

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### **Turn the Water On**

Turn the water **On** at the shutoff valve.

Tighten any connection that leaks.

Replace the access cover and tighten all screws (on some models).

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### **Plug In the Refrigerator**

Plug in the refrigerator to the Power Outlet and turn **On**.

**IMPORTANT:** Always operate the Refrigerator from a power source of the same Voltage, Frequency and Rating as indicated on the Refrigerator Identification Plate. Operate the Refrigerator from an Earthed (Grounded) 3 Pin Power Outlet fully accessible when the refrigerator is located in its normal operating position.

Arrange the coil of tubing so that it does not vibrate against the back of the refrigerator or against the wall.

Push the refrigerator back to the wall, making sure the power cord and the water line tubing are not trapped, entangled or squashed by the refrigerator (including the wheels) or wall.

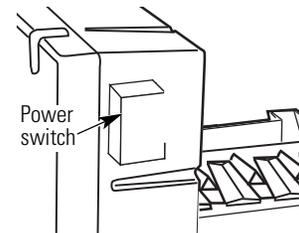
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### **Start the Icemaker**

Set the icemaker power switch to the **I** position.

The icemaker will not begin to operate until it reaches its operating temperature of  $-9^{\circ}\text{C}$  or below. It will then begin operation automatically if the icemaker power switch is in the **I** position.

**NOTE:** In lower water pressure conditions, the water valve may turn on up to 3 times to make sure enough water reaches the icemaker.



## ***"REACH" Information.***

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### **"REACH" Information**

(Registration, Evaluation, Authorization, and Restriction of Chemicals)

REGULATION (EC) No 1907/2006 OF THE EUROPEAN PARLIAMENT AND OF THE COUNCIL of 18 December 2006

The vast majority of GE Consumer and Industrial's products including accessories and packaging are considered "articles" under REACH. An initial candidate list pursuant to Article 59 of REACH has been published by ECHA at [http://echa.europa.eu/chem\\_data\\_en.asp](http://echa.europa.eu/chem_data_en.asp).

Based on an initial review, GE Consumer and Industrial has been informed that the following Candidate List Substance is contained in the article supplied above a concentration of 0.1% weight by weight of product:

HBCDD (Hexabromocyclododecane)

This Candidate list substance noted above is contained only in the foam packaging used in the following Refrigerator models.

RCE24 / RCU24  
RIE24  
RCE25 / RCU25

For information on safe use of the article, please see the following chemical safety information provided by our suppliers of this article.

[www.geappliances-europe.com/eu\\_reach\\_directive.zip](http://www.geappliances-europe.com/eu_reach_directive.zip)

The foam packaging should be discarded upon installation of the refrigerator.

For more information, please contact our REACH desk located in Budapest, Hungary at +36 1 231 5633 who will be able to answer any questions that you may have about this issue.

Effective April 2011